### Vaivita Wellness

### NOMA EYE MASSAGER

Heat, Compression & Vibration Therapy for sinus and head-tension relief



VV-EYEMASSAGE User Manual

Before using the product, please read this manual carefully and keep for future reference

Safety Precautions Components ... Product Structure ...... Button Display -----Use Operation Method 5 Charging -----6 Maintenance and Protection 7 Troubleshooting 8 Technical Parameters

## **Safety Precautions**

•Children or people with disabilities need to use this device with caution.

• Please stop using product immediately and consult your physician if you feel any

• If the device or charger, or rechargeable line has been damaged, please do

· Before charging, please ensure that the charger and the product are dry.

• Do not use other devices when using this machine.

· The device is for personal use only

• It is recommended to use fifteen minutes each time.

• Do not drag the product on the ground, or pull the power line to move the

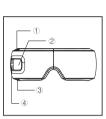
retinal detachment, or any other sort of eye related issue unless approved by a

• Do not use this device if you have recently had eye surgery, glaucoma, cataract,

### **Safety Precautions**

- People who have medical electronic equipment such as cardiac pacemaker, please do not use this product.
- $\bullet$  Do not use this product if you are suffering from cancer, heart disease, hypertension etc.Please consult your doctor prior to use.
- Do not use device if you have a fever (above 38C / 100F) • When in use, please tilt head slightly up.
- Do not remove internal components of the product without permission, in order to avoid the possibility of machine failure.
- Do not attempt to modify, repair, or alter the product in any way. • Do not use a power source other than the rated voltage, so as not to cause a fire
- or damage to the product.
- When unplugging the power cord, grasp the power cord plug, not the cord. • Please use the product matching charger, if you need to replace please contact
- Vaitvita Wellness to replace.

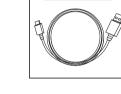
# **Components and Functions**



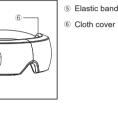
2 Big Screen ③ USB charge

① (On/Off) / Mode

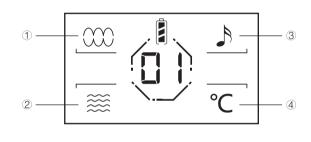
4 Control panel



Charger USB cable



### **Button Display**



① Compression Therapy ② Vibration ③ Bluethooth Speaker ④ Heat Therapy

Bluetooth function: After the Eye massager is turned on, the mobile phone Bluetooth searches for

ME10, and after connection, you can play your favorite music through the mobile

- 4 -

# **Use Operation Method**

1.Long press the "O / Mode" button to switch the machine on 2.Press the power button, vibration, air pressure, heating and music are automatically turned on,

and the volume is 7. 3. Short press the "on/off" button to change the mode. The mode "01-04" is optional.

4. Mode "01" pressure and music are turned on.

5. Mode "02" air pressure, heating and music are turned on. 6. Mode "03" heat compress and music are turned or

7. Mode "04" heating, air pressure, vibration and music are all on. 8. "+,-" button, long press the "+" button to turn on and off the music. Short press the "+, -" to increase or decrease the volume level. There are 10 Volume level.

9. Charging. Use TYPE-C USB for charging. Power supply: DC5V 1A or above. When charging, the  $\,$ battery icon scrolls, and the battery icon is always on when it is fully charged.

1. The device has a 15-minute auto-shutoff feature and will turn off once 15 minutes are up. 2. It is recommended to remove contact lenses and any hair ornaments while using the device.

Before wearing, please put the cloth cover to close your eyes, adjust the elastic band, until you reach the most comfortable position

- 5 -

# Charging

your phone charger or mobile power supply , and then insert the  $\operatorname{DC}$  plug into products charging jack. • Insert the plug of the charger into an outlet in 100-240v, 50/60Hz.

• Please open the box of the product, connecting the USB cable inside the box to

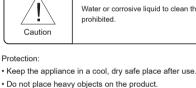
· The charger is connected, the charging indicator will light up. · It will takes about 3 hours to fill the battery.



Please use the build-in charger. Do not squeeze the power cord to avoid damage caused. - 6 -

### **Maintenance and Protection** Maintenance

• If the product is dirty, please wipe with a soft cloth or use a cotton ball with alcohol.



Place don't place the machine in high temperature

Water or corrosive liquid to clean this product is





CONTRAINDICATIONS:

-7-

# Phenomenon

**Troubleshooting** 

Unable to boot	Battery is e	Battery is exhausted		Charge				
	Session	Session ended		Reset switch				
Cannot charge	Plug is not p	olugged in	Insert the plug					
Indicator light dark or f		Low battery		Charge				
The pressure is too v								
Technical Parameters								
Product name	NOMA EYE MASSAGER	Power		< 5W				

Possible Causes

Switch is not open

Handling

Open the switch

	NO.	VV-EYEMASSAGE	Voltage	DC3.7V				
	Power supply	wer supply DC 5V 1000mA Working current		1200mA				
- 8 -								

# Please read the instructions carefully before use and use this product in the correct

Warnings:

Please keep out of reach of children. This device is not recommended for use on children under the age of 12.

No modification of this device is allowed. -Do not place magnets, metal or conductive objects on the body of the device as it may cause malfunction.

-Do not wipe with alkaline detergent, alcohol, thinner, gasoline, nail polish remover,

-If not in use for a long time, please make sure that the instrument is fully charged. -Please stop using it immediately when there is abnormal heat, so as not to cause burns and fires and other safety issues.

-When the power cord is damaged, please do not use it to avoid short circuit and

-DO NOT submerge the device into water as it will malfunction and/or cause injury. -Do not place near flammable materials (spray, oil, natural gas, etc.)

-If product has abnormal noise, odor or smoke, do not disassemble it at will, please contact the customer service email: hello@vaivitawellness.com

Your warranty is valid for you alone, the original purchaser and cannot be

### Do not harshly bend or abuse the wire of USB charging cord. Do not attempt to take the device apart. Device is not serviceable by user. This will

Do not use or charge device with power adapter that is damaged and/or faulty.

Important Safety Information: - If the product is faulty, please contact the customer service center, please do not

Stop using the device immediately if you think it is defective. Please contact Client Care at hello@vaivitawellness.com Product Representation: Vaivita Wellness is constantly improving its products with the latest technology. As a

#### result, the actual product may differ slightly from the product shown in the images on the packaging and in the user guide. WARRANTY INFORMATION:

Our warranty is limited to the terms set out below: What is Covered in the Warranty?

AQUAFLOSS when purchased through an authorized partner or directly from Vaivita Wellness.

disassemble or modify the machine by yourself.

# This 1-year warranty covers only defects in materials and workmanship in vour

- 10 -

transferred. To validate your warranty, please keep your original purchase receipt together with these warranty conditions for the duration of the warranty period. If the product was a gift, obtain a copy of the original receipt or have the original purchaser

What is Not Covered by this Warranty? This warranty does not cover: wear, tear or deterioration, damage, failure caused by neglect, abuse or misuse, improper care, impact or insertion of foreign objects, use with a voltage connector, repair or alteration carried out by parties other than Vaivita Wellness or its authorized agents, or loss of device.

# What Will Vaivita Wellness do if your device is defective?

process the warranty claim on your behalf.

If you discover a defect in your device covered by the warranty, contact Customer Care at hello@vaivitawellness.com for assistance. If we confirm a defect covered by this warranty, Vaivita Wellness will, at its sole discretion, decide whether to replace your device with either a new or refurbished device. If we find that your device is not defective, as determined by Vaivita Wellness in its sole discretion, we will notify you and return the device to you. All warranty services must be authorized and

- 11 -

performed by Vaivita Wellness or a service provide authorized by Vaivita Wellness.

**WARRANTY LIMITATION & DISCLAIMERS** 

This warranty gives you specific legal rights and is in addition to your statutory rights. Your remedies for the breach of this limited warranty are limited solely to the repair and replacement of your device as set forth in this warranty statement.

To the maximum extent permitted by applicable law, Vaivita Wellness disclaims all implied warranties. In no event shall Vaivita Wellness be liable for any special, incidental, consequential, punitive, or indirect damages based upon breach of warranty, breach of contract tort (including negligence or strict product liability),or

otherwise, even if Vaivita Wellness is advised or aware such damages may arise. Such damages include but are not limited to: loss of device, cost of any substitute equipment, the claims of third parties, or damage to property. If the applicable law does not allow limits on warranties, or on the remedies for breach in certain transactions, the limits in this paragraph and the disclaimer or exceptions from warranty may not apply.T his limitation does not apply to claims for

death or personal injury caused by a defect in the device or any other liability that cannot be excluded or limited by law. These warranty terms, conditions, and limitations allocate the risks of product failure between Vaivita Wellness and you, the purchaser of a Vaivita Wellness branded device. This allocation is recognized by both parties and acknowledge that you have

- 12 -

**NOMA EYE MASSAGER** 



Disclaimer: This product is not intended to diagnose, cure or prevent any disease. Vaivita Wellness makes no claims, representations, or warranties regarding the ability of this

product to cure any mental, physical, or skin conditions. A qualified health

professional should be consulted with regards to any condition requiring medical

www.vaivitawellness.com Hello@vaivitawellness.com

- 13 -

Item Number: VV-EYEMASSAGE

read these terms, conditions, and limitations, understand them, and are bound by

