

## TriggerFlex 2.0

Multifunctional Acupoint Massage Device

### USER MANUAL

To ensure safe and proper use, please read this manual carefully before using the device. Keep it handy for future reference.

### Thank you for choosing TriggerFlex 2.0!

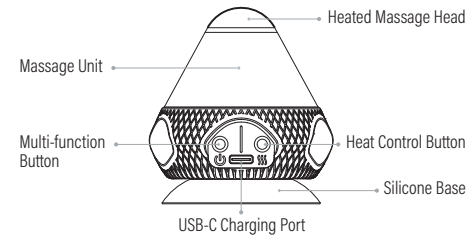
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The TriggerFlex 2.0 offers acupoint and muscle massage with heat therapy to help relieve muscle soreness, reduce stiffness, promote circulation, and support muscle recovery.

### IMPORTANT SAFETY INFORMATION

- ▲ This product is not a toy. Minors are prohibited from using it. If the device accidentally falls into water, discontinue use and have it inspected.
- ▲ Keep the device away from fire or high heat. Do not throw it into fire. Only use the original charger. Using non-original chargers may cause fire or damage.
- ▲ Do not intentionally drop the device or attempt to disassemble it. This device is not a replacement for medical treatment. Always consult your physician before use.

### PRODUCT OVERVIEW



PRODUCT NAME	TriggerFlex 2.0 Massager
MODEL	TF2.0
CHARGING PORT	USB-C
RATED INPUT	DC 5V 1A
BATTERY CAPACITY	600mAh
STANDARDS COMPLIANCE	GB4706.1-2005; GB4706.10-2008
CHARGING TIME	Approx. 2 hours
NET WEIGHT	Approx. 4.6 oz
MAXIMUM POWER	4W
PRODUCT DIMENSIONS	2.6 x 2.6 x 2.9 in
OPERATING TEMPERATURE	32°F - 113°F



### HiDow International Inc.

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### OPERATING INSTRUCTIONS

#### 1. Massage Function:

- To turn on the device, press and hold the multi-function button. The device will start at the default 1st speed, indicated by a blue light.
- To switch to 2nd speed, press the multi-function button briefly; the light will turn green.
- There are two massage speeds available.

#### 2. Heat Function:

- Press and hold the heat control button to activate the heat function, which starts at the default 1st speed (orange light).
- To switch to 2nd speed, press the heat control button briefly; the light will turn red.
- The massage and heat functions can be used simultaneously or separately.

#### 3. Charging Instructions:

- When the battery is low, the indicator light will flash red 5 times as a reminder to charge the device.
- The device cannot be used while charging. During charging, the indicator light will remain red.
- Once fully charged, the light will turn green, indicating it's time to unplug the charging cable.

#### 4. Auto-Timer Function:

The device is equipped with a 10-minute auto-shutdown feature for safety. If you wish to continue using it, simply restart the device.

### ENVIRONMENTAL PROTECTION

At the end of the product's service life, please dispose of it responsibly by following local regulations for recycling and waste management.

#### 1. Harmful Substances in the Product

The table below lists the presence of harmful substances in the product:

Component	Pb	Hg	Cd	Cr(VI)	PBB	PBDE
Shell	○	○	○	○	○	○
Circuit Board	×	○	○	○	○	○
Metallic Parts	×	○	○	○	○	○
Connecting Line	○	○	○	○	○	○

× : The content of the toxic and harmful substances is below the limit specified in GB/T 26572.  
○ : The content of the toxic and harmful substances exceeds the limit specified in GB/T 26572.

Under normal usage conditions described in the manual, the toxic and harmful substances or elements contained in this product are not expected to leak.

#### 2. Environmental Protection Use Period

The product is designed to be environmentally friendly for up to 10 years of normal use. This period is indicated by the logo and number on certain parts of the product. The product is not expected to cause significant environmental harm or damage to persons and property during this period.



### WARRANTY TERMS AND CONDITIONS

Thank you for choosing our product. We are committed to delivering high-quality, safe products with premium hardware components. To ensure optimal performance, please follow the usage and maintenance instructions provided. If you encounter any quality issues within one year from the date of purchase, please contact us directly via our website at [hidow.com](http://hidow.com).

#### Warranty Period:

The warranty is valid for one year from the date of purchase. During this period, any defects in materials or workmanship will be repaired free of charge. After the warranty period, we offer high-quality, affordable repair or replacement services.

#### Exclusions from Free Warranty Service:

- Free warranty service will not be provided in the following situations:
- The warranty period has expired (more than one year from the date of purchase).
- Absence of valid proof of purchase, such as the receipt.
- Damage or defects caused by factors beyond our control, including accidental or intentional damage (e.g., during transportation or self-modifications).
- Failure to follow the usage and maintenance instructions provided in the manual.
- Damage due to natural disasters or abnormal voltage conditions.
- Unauthorized repairs or modifications not performed by our company.

Please ensure that all conditions for warranty service are met to receive the appropriate support.



### MAINTENANCE INSTRUCTIONS

**Storage:** If the device is not in use for an extended period, fully charge the battery, power it off, and store it in a safe, dry, and well-ventilated area at a low temperature.

**Battery Care:** To maintain battery health, recharge the device every six months, even if it's not in use, to prevent battery damage due to power depletion.

**Cleaning:** For regular cleaning, use a neutral cleaner and a soft cloth. Avoid using engine oil, solvents, or other harsh chemicals. Do not rinse the device with water.

**Handling:** Ensure the device is secured during use to avoid damage from accidental falls.