



Shiatsu Foot Massager +heat +air

DL-002

User Manual

The DL002 user manual provides detailed product specifications, operation and warning information. Please read this manual and understand it thoroughly before installation and operation. Keep this manual for future reference.

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About Prospera Company

Prospera is a leading US provider of high quality, innovative, affordable health consumer electronics. Prospera designs and manufactures a variety of products from FDA approved TENS units (510K), massagers, foot spa to other health and beauty products. Our products help reduces muscle tension and release stress and back pain caused by today's active lifestyle. Learn more about Prospera at www.prosperacorp.com

About the DL002 Shiatsu Foot Massager +heat +air

The Prospera Shiatsu Foot Massager is an ergonomic light weight device to work on your feet exclusively for comfort and convenience.

The foot massager comes with deep tissue Shiatsu kneading massage, air compression massage and heating to relive fatigue. It helps you to relax after a long walk or a day of work.

The foot covers can be removed for washing to keep the sleeves clean and prevent smell.

Auto 15 min shut off timer built in the device.

You will feel renewed. Can you feel it?

SAFETY INSTRUCTIONS

1. Consult a Physician Before Use If You Have Any of the Following Conditions:

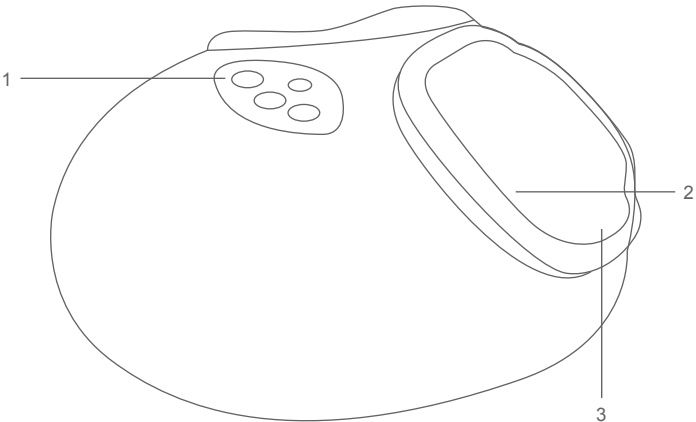
- Use of a medical electronic device embedded in the body (e.g., pacemaker).
- Heart disease.
- Spine injury or disease
- Fragile bones, especially in the spine
- Post-surgery recovery
- Pregnancy or menstruation
- Malignant tumors
- Osteoporosis
- Blood circulation problems or thrombosis
- Skin diseases or infections
- Currently undergoing medical treatment, feeling unwell, or having a history of physical abnormalities
- Abnormalities or deformities in the limbs or spine
- Injuries or illnesses resulting from accidents or medical conditions

PRODUCT USAGE & MAINTENANCE INSTRUCTIONS

1. Keep the product dry. Do not let water enter or splash onto it.
2. Avoid using the product in humid environments like bathrooms, showers, or pools, as water and electricity can be dangerous.
3. Before plugging in, make sure the product's voltage matches the power supply voltage.
4. Do not use the product if the plug, power cord, or the product itself is damaged.
5. To prevent electric shock, never attempt to open the product's outer cover.
6. This product is not suitable for individuals with physical or mental impairments (including children) unless supervised by a responsible adult.
7. If the product is damaged, do not attempt repairs. All repairs must be done by Prospera-authorized technicians to maintain the warranty.
8. Children must be supervised around the product to ensure it is not used as a toy.
9. If the product makes unusual sounds or noise, immediately turn it off, unplug it, and contact a Prospera-authorized service technician.
10. Do not use the product if the cover is damaged or if there is a mechanical or electronic failure. Contact a Prospera-authorized service technician for assistance.
11. Always follow the instructions in this user manual when using the product.
12. Avoid using the product in high-temperature areas or near heat sources such as heaters or stoves.
13. Do not apply medical or cosmetic creams to your feet or the product before use.
14. Do not damage, bend, stretch, twist, or tie the power cord, as this could cause a fire or electric shock.
15. Individuals sensitive to heat should avoid using the product's heat function.
16. The recommended usage time per session is 15 minutes.

PRODUCT DESCRIPTION

- 1. Control Panel
- 2. Foot Slot
- 3. Cloth Cover



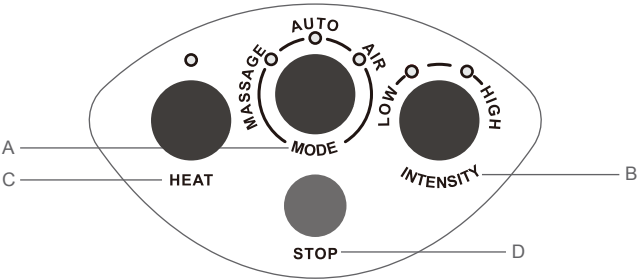
Control Panel

- A. MODE
 - "AUTO" Mode : A Combination of Kneading and Air Massage for Feet
 - "MASSAGE" Mode: Kneading Massage for Soles
 - "AIR" Mode : Full Air Massage for Feet

- B. INTENSITY levels

- C. HEAT Therapy

- D. STOP



HOW TO OPERATE THE DL002

- 1. Press auto mode button to turn device on default program, which has a combined kneading and air press massage.
- 2. Press auto one more time to shift to deep tissue kneading massage mode.
- 3. Press auto 3rd time to switch to air press massage. Use intensity button to choose low or high intensity.
- 4. Press heat button for heating feature.
- 5. Once you finish, press stop to complete the massage session.

The key functions are as follows:

No.	Button	Function
1.	MODE	Press to turn ON with default "AUTO" mode of low intensity Press again to turn on "MASSAGE" mode Press once more to turn on "AIR" mode Press again to stop all massages
2.	STOP	Press to stop the massage any time
3.	INTENSITY	2 Levels of intensity: HIGH / LOW (Applicable to "AUTO" and "AIR" modes only)
4.	HEAT	Heat therapy of the soles

Auto Timer: 15 minutes. Power will turn Off automatically after 15 minutes to prevent over heating.
Always unplug the AC power cord after use.

TROUBLE-SHOOTING

This page summarizes the most common problems you could encounter with the product. If you are unable to solve the problem with the information below, please contact prosperacorp.com

Problem	Possible Cause	Suggestion
The product does not work	The product is not plugged in properly.	Ensure the voltage on the product corresponds to the local mains voltage and then plug in again.
	The product has just finished its auto timer session and has automatically switched to standby mode.	If you want another session, press the MODE button again.
	You may have used the product continuously for 30 minutes or more where the over heat protection has been activated.	Unplug the product and let it cool down for 60 minutes before you use it again.
	An excessive load has been applied on the product.	Reduce the excessive load and start again.
The product is abnormally warm	The product is likely to be overused.	Unplug the product and let it cool down before using it again.
Noise can be heard from the product	Noise is made by the mechanical parts of the product.	This is normal and does not mean that the product is faulty.

CARE & MAINTENANCE

Cleaning Instructions:

Do not use: Steel wool, abrasive cleaning agents, or corrosive liquids.

Steps:

1. Unplug the product from the power outlet.
2. Use a dry cloth to wipe and clean.
3. Avoid using damp cloths or detergent.

Storage Instructions:

Steps:

1. Unplug the product from the power outlet.
2. Store it in a cool, dry place away from sunlight.
3. Ensure no heavy objects are placed on top of the product.

Important Note:

Stop using the product if the cover is damaged or if there's any mechanical failure.

PRODUCT SPECIFICATIONS

Name of Product	Prospera Shiatsu Foot Massager
Model Number	DL002
Heating	Yes
Power Input	AC 100-240V 50-60Hz/0.8A
Power Consumption	18W
Auto Timer	15 mins
Product Dimensions	13"x13"x6.5"
Box Dimensions	14.3"x13.8"x6.9"
Nett / Gross Weight	Approx. 3.15lbs/4.0lbs
Safety Compliance	CE and UL

Consumer Limited Manufacturer's Warranty

Warranty Coverage:

- **Duration:** 90 days from the date of purchase.
- **Eligibility:** Applies to the original buyer, or successive buyers within the warranty period.
- **Coverage:** Includes both labor and parts for repairs due to defects in material or workmanship.
- **Required for Service:** Model number and dated proof of purchase (sales receipt).
- **Location Validity:** This warranty applies to US customers in the 48 continental states.

Warranty Service:

- **What's Covered:** Prospera will repair or replace, free of charge, any defective part within the warranty period.
- **Authorized Technicians:** All repairs must be performed by a Prospera-authorized technician or service facility.
- **Costs Covered by Prospera:** All expenses related to repairing or replacing a defective part.
- **Costs Not Covered by Prospera:** The buyer must assume any expenses for:
 - 1.Repairs needed due to improper or non-home use.
 - 2.Damage caused by misuse, abuse, accidents, alterations, or improper installation.
 - 3.Repairs done by unauthorized technicians.

Warranty Exclusions:

This warranty does not cover:

- 1.Non-home use repairs.
- 2.Damage from misuse, accidents, or improper installation.
- 3.Repairs by unauthorized technicians.

Non-Warranty Service:

- Non-warranty repairs are handled on a "per incident" basis.
- Buyers are responsible for costs, including repairs, parts, shipping, handling, local taxes, and "per incident" fees for any non-warranty services.

For warranty service, please call 925-292-5978, M-F, 9:00am to 4:00pm, Pacific Standard Time.

Or email sales@prosperacorp.com. Consumer may also mail service request to this address:

Prospera Corporation
Warranty Service
392 West Larch Road #31
Tracy, CA 95304

Warranty card

Warranty Registration Form

Product Name: _____

Product Model: _____ Purchase Price: _____

Date of Purchase: _____ Retailer: _____

First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Signature and date: _____

Please mail to: sales@prosperacorp.com

Tel: (925) 292 5978

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