



Bionic-Point Heat and Cold Therapy Massager



Instruction Manual
Model: **KH394**

*** Keep this manual for future reference ***

READ AND SAVE IMPORTANT SAFETY INSTRUCTION

Read the following safety information carefully before using this product. If you have any medical conditions (such as pacemaker and pregnant) or are undergoing medical treatment or surgery, we advise that you should consult with your doctor before use.

SAFETY NOTE:



Warning: This product does NOT have water-proof, do not immerse water. Do not use this product under blankets or under other covers. This product is NOT a toy.



Attention: This product is designed for private use, not intended for medical or commercial purpose. Children should be supervised to ensure that they do not use this product as a toy.

CAUTION:

- Make sure neck is free of ornamentation (necklaces, bands, etc.) before using this massager on neck

and shoulder area.

- Do not use this product in close proximity to loose clothing, jewelry or long hair.
- Do not immerse water in any circumstances.
- Do not use the product if you are hungry, right after meal, drunk, or right after extreme exercise.
- Do not use the product if you have wound or are after surgery and not yet fully recovered.
- To prevent from overheat, do not use this product continuously for more than 30 minutes at a time. The product has default working time of 15 minutes. It'll automatically turn off when the time is up. It is recommended that you should take 10 to 15 minutes break for every 30 minutes of use.
- Do not use this product while you are sleeping, and avoid falling asleep while the product is in use.
- Always unplug the product from the power outlet after charging. Never leave this product unattended while its power is connected for charging.
- Never use the product close to heater, fireplace, stove or other heat source.
- Always escort and pay attention while children, patients, disabled and elderly people are using this product. This product is not for children without adult supervision.

- Never use the product if the plug/wire/product is damaged, if it is not in a smooth operation as it should be, or if it immerses water.
- Unauthorized person is not allowed to reconstruct or replace the component of this product.
- Do not use this product in sauna room or bathroom, or in area where has high humidity.
- Close supervision is necessary when this product is used by, close or next to children, invalids, or disabled person.
- Never let children, mental retarded and people with difficulty in action to operate this product and to reach the power cord.
- If the product has not been used for a long time, check it before use again.
- Excessive use can lead to overheat and shorter product life. Should this occur, turn off and unplug the power, and allow the product to cool down before use again.
- Do not use this product as a substitute for medical treatment.
- This product is designed for household use only.

MEDICAL NOTES:

1. To avoid excessive stimulation of skin, the massage time should not exceed the recommended minutes at a time.

2. If you are under medical treatment and your doctor or orthopedist does not particularly forbid massage, you can enjoy the massage following your doctor's instruction.
3. A massage should never feel unpleasant. Should pain or discomfort result, discontinue use and consult with your doctor.
4. Excessive massage can also have harm to body.
5. People who are unable to feel normal temperature, the ill persons undergoing medical treatment and children should not use this product. If in doubt, talk to your doctor in advance.

**WARNING — TO REDUCE RISK OF BURN, FIRE,
ELECTRIC SHOCK, OR INJURY TO USERS:**

1. This product should never be left unattended when it is plugged in. Unplug from outlet when it's not in use.
2. Close supervision is necessary when this product is used by or close to children, invalids, or disabled persons.
THIS PRODUCT IS NOT A TOY.
3. Use this product only for its intended use as described in this manual.
4. Never operate this product if it has a damaged power cord or plug, if it is not working properly, if it has been

damaged on shell or immersed water. Return the product to service center for examination and repair. Never try to take apart or repair this product by yourselves.

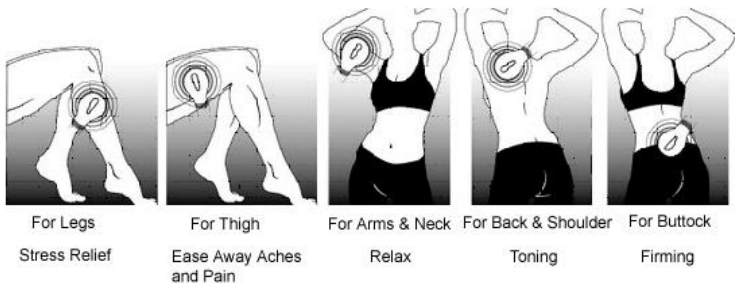
5. Do not carry this product with its power cord or use the power cord as a handle.
6. Turn off the product on the control panel before removing plug from outlet. Do not turn on the device during charging.
7. Use only the original adaptor or charging cable that comes with the product.
8. Keep this product and its power cord away from fireplace or wet sources.
9. Always unplug the power cord from the electrical outlet after using and before cleaning.
10. Do not use attachments that are not recommended by manufacturer for this product.

NOTICE: this product should not be used in the following circumstances:

- Massage should be comfortable and pleasant. Should extreme pain result, discontinue use and consult with your doctor.
- Avoid the use of an uncertified extension cord because the extension cord may lead to overheat and risk of fire.

- This product should never be used by an individual with a medical condition that will limit the user's capability to operate the product.
- Never use this product if there is wound or injury on targeted area.
- Do not use this product after taking pain relief medications, sedatives or alcohol. Consult with your doctor if you are under these circumstances.
- Do not use this product when you have insensitive skin in your targeted areas or in the environment of poor air circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- It is recommended not to use this product 30 minutes before or after your meal.

Recommended Use:




LED Control Panel:

 Intensity Indicator

 Power ON/OFF

 Cool Mode

 Heat Mode

 Vibration Massage



Hand Grip -----



OPERATION INSTRUCTION:

Start with Vibration Massage:

- Plug AC adaptor to the power jack and wall outlet.
The power indicator light is on in **Red**.

- Press the **Power On/Off** button to turn on the device. The power indicator light is on in **Blue** (standby mode), ready to use all functions.
- Press the **Vibration button** to turn on vibration massage. The intensity indicator light (blue bars) is on in Blue.
- Press the **Vibration** button again to choose the 5 different intensities.
- Press the **Vibration** button again to turn off vibration massage.
- When vibration is on, press **Code Mode** or **Heat Mode** button to turn on or turn off the cold or heat therapy.
- Vibration massage and cold or heat therapy can work alone or simultaneously.
- **Default massage time:** the default massage time is 15 minutes. It'll shut down automatically after 15 minutes. Turn it on again if needed.

Cold Therapy:

- Two selective levels of cold temperature:
 - **Level 1** (normal cold): cold indicator light is on in Blue (**Solid**).
 - **Level 2** (maximum cold): cold indicator

light is on in Blue (**Flashing**).

- Note: It is recommended to use Level 1 cold temperature all the time. Using Level 2 cold temperature only when the room temperature is lower than 28 Celsius degrees (83 Fahrenheit degrees or lower).
- Press the **Cold Mode button** to turn on the **Level 1** cold therapy any time either the vibration is on or not.
- Cold indicator light is on in Blue (**Solid**), the cooling function starts.
- Apply the cold nodes to the targeted area and rotate it gently.
- **Press and Hold** the **Cold Mode button** for about 3 seconds to turn on **Level 2** cold therapy if necessary. Cold indicator light is on in Blue (**Flashing**).
- Press the **Cold Mode button** again to turn off cold therapy any time or whenever you feel it is cold enough. Its cold indicator light is now off.
- Default cold therapy time is 15 minutes. It'll shut down automatically after 15 minutes.

Heat Therapy:

- Two selective levels of heat temperature:

- **Level 1** (normal heat): heat indicator light is on in Red (**Solid**).
- **Level 2** (maximum heat): heat indicator light is on in Red (**Flashing**).
- Note: It is recommended to use Level 1 heat temperature all the time. Using Level 2 heat temperature only when you feel the Level 1 heat is not hot enough.
- Press the **Heat Mode button** to turn on the **Level 1** heat therapy any time either the vibration is on or not.
- Heat indicator light is on in Red (**Solid**), the heating function starts.
- Apply the heat nodes to the targeted area and rotate it gently.
- **Press and Hold** the **Heat Mode button** for about 3 seconds to turn on **Level 2** heat therapy if necessary. Heat indicator light is on in Red (**Flashing**).
- Press the **Heat Mode button** again to turn off heat therapy any time or whenever you feel it is hot enough. Its heat indicator light is now off.
- Default heat therapy time is 15 minutes. It'll shut down automatically after 15 minutes.

Care and Maintenance:

- This product has no waterproof. Do not immerse water.
- Before cleaning, you must turn off the device and unplug the power adaptor from outlet.
- Clean the product with a soft, damp towel. Never use strong abrasives, detergents or cleaning agents for cleaning.

Storage:

- Turn off the device or unplug the power cord from outlet and allow it to cool down.
- Place it in a clean, dry location.
- Do not drag or hang the unit with its power cord.
- This product is designed for household use only.
- Never put the product close to fireplace or other heating sources.

Features:

- Thermotherapy for soreness relief and relaxation massage for neck, shoulder, back, sciatica, legs and arms.
- Heat therapy with two selective levels and powerful vibration to improve blood circulation, soothe discomfort, relax and increase muscle flexibility, ease away aches and relieve stress.

- Cold therapy with two selective levels and vibration to reduce discomfort on joint and tendon, firm and tone weary muscles on back and buttock.
- Powerful vibration massage with 5 selective intensities, enjoy both a relieving hot-stone and invigorating ice cool massage therapy.
- Vibration massage and cold or heat therapy can work alone or simultaneously.
- Heat and cold function with unique dual action thermo-control system.
- Cast aluminum double massage heads.
- Digital control with LED indicator light.
- Ergonomic hand grip for professional use.

Specifications:

- Vibration with 5 selective intensities from 1800 RPM to 2800 RPM
- Cold mode: 14 to 16 Celsius degrees (57 F to 60 F Fahrenheit degrees)
- Heat mode: 35 to 47 Celsius degrees (95 F to 116 F Fahrenheit degrees)
- Voltage: 110 -220V 50/60Hz DC12V 2.5A
- Powered with AC adaptor (included)
- Default working time: 15 minutes

- Power: 30W

Cooling Temperature Parameter:

Testing environment: 30 °C, with vibration off

$\leq 18^{\circ}\text{C}$	$< 19^{\circ}\text{C}$	$< 18^{\circ}\text{C}$
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1min

2min

balance

Testing environment: 20 °C, with vibration off

$\leq 12^{\circ}\text{C}$	$< 11^{\circ}\text{C}$	$< 12^{\circ}\text{C}$
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1min

2min

balance



Correct Disposal of this product:

This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from

uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used product, please use the return and collection system or contact the retailer where the product was purchased from.

Troubleshooting:

Problem	Cause	Solutions
No power	Power cord connection failed	Check power connection to power jack on product
Heating or Cooling or Vibration stops working	Its default working time is 15 minutes	Turn off the power and turn it on again.
Unable to turn on Level 2 temperature	Incorrect operation	Press and Hold the button for about 3 seconds and release, make sure the indicator light is on and flashing alternatively.
Unable to turn on heat or cold function	Device is not in standby mode	After plug in power adaptor, power indicator is in Red (not ready to use). Press the power button again, power indicator is in Blue (standby mode, ready to use all functions). Then press cold or heat or vibration button to start massaging.

Buzzing sound with heat or cold or vibration massaging		Normal sound from air compression motor.
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Note: This product is not intended to diagnose, treat, cure, or prevent any disease.