

## Finger Squeezing Neck and Shoulder 5D Massager

**Squeezing | Kneading | Pressing Soothing Warm | Ergo-Comfort** 

Innovative Human Hand Imitation Massage Technology



Instruction manual Model: KH329

#### READ AND SAVE IMPORTANT SAFETY INSTRUCTION

Read the following safety information carefully before using this product. If you have any medical conditions (such as pacemaker and pregnant) or are undergoing medical treatment or surgery, we advise that you should consult with your doctor before use.

#### **SAFETY NOTE:**

Warning: This product does NOT have water-proof, do not immerse water. Do not use this product under blankets or under other covers. This product is NOT a pillow or cushion. This is NOT a toy.

**Attention:** This product is designed for private use, not intended for medical or commercial purpose.

Children should be supervised to ensure that they do not use this product as a toy.

#### PRECAUTION:

- This massage is not a toy, not a pillow, not a cushion.
- Do NOT use the massager without the mesh cover on it.
- Make sure neck is free of ornamentation (necklaces, bands, etc.) before using this massager.
- This is not a toy, not a pillow or cushion.
- Do not cross over straps or arms
- Do not use neck massager when lying down.

#### **DANGER** - To reduce risk of electric shock:

- ALWAYS unplug the unit from the wall outlet immediately after use and or before cleaning.
- Do NOT reach for a unit that has fallen into water; unplug the unit immediately.
- Do NOT use this massager without putting on the fabric cover.
- NEVER use pins or any other metallic fasteners with this product.

#### **CAUTION:**

- Do not immerse water in any circumstances.
- Do not use this massager in close proximity to fireplace. Care should be exercised near open flame or with burning cigarettes.
- Do not use the product if you are hungry, right after meal, drunk, or right after extreme exercise.
- Do not use the product if you have wound or are after surgery and not yet fully recovered.
- Do not use this product continuously for more than 45 minutes at a time. The product has preset working time of 15 minutes. It'll automatically turn off when the time is up. It is recommended that you should take 10 to 15 minutes break for every 45 minutes of use.
- Do not use this product while you are sleeping, and avoid falling asleep while the product is in use.
- Always unplug the product from the wall outlet after use. Never leave this product unattended while its
  power is connected.
- Never use the product close to heater, fireplace, stove or other heat source.
- Always escort and pay attention while children, patients, disabled and elderly people are using this

- product. This product is not for children without adult supervision.
- Never use the product if the plug/wire/product is damaged, if it is not in a smooth operation as it should be, or if it immerses water.
- Unauthorized person is not allowed to reconstruct or replace the component of this product.
- Do not use this product in sauna room or bathroom, or in area where has high humidity.
- Close supervision is necessary when this product is used by, close or next to children, invalids, or disabled person.
- Never let children, mental retarded and people with difficulty in action to operate this product and to reach the power cord.
- If the product has not been used for a long time, check it before use again.
- Excessive use can lead to overheat and shorter product life. Should this occur, turn off and unplug the power, and allow the product to cool down before use again.
- Do not use this Carepeutic product as a substitute for medical treatment.
- This product is designed for household use only.

#### **MEDICAL NOTES:**

- To avoid excessive stimulation of skin, the massage time should not exceed the recommended minutes at a time.
- 2. If you are under medical treatment and your doctor or orthopedist does not particularly forbid massage, you can enjoy the massage following your doctor's instruction.
- 3. A massage should never feel unpleasant. Should pain or discomfort result, discontinue use and consult with your doctor.
- 4. Excessive massage can also have harm to body.
- 5. People who are unable to feel normal temperature, the ill persons undergoing medical treatment and children should not use this product. If in doubt, talk to your doctor in advance.

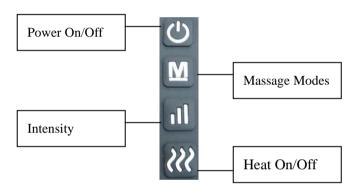
### **WARNING** — TO REDUCE RISK OF BURN, FIRE, ELECTRIC SHOCK, OR INJURY TO USERS:

- 1. This product should never be left unattended when it is plugged in. Unplug from wall outlet when it is not in use.
- 2. Close supervision is necessary when this product is used by or close to children, invalids, or disabled persons. THIS PRODUCT IS NOT A PILLOW, NOT A TOY.
- 3. Use this product only for its intended use as described in this manual.
- 4. Never operate this product if it has a damaged power cord or plug, if it is not working properly, if it has been damaged on shell or immersed water. Return the product to service center for examination and repair. Never try to take apart or repair this product by yourselves.
- 5. Do not carry this product with its power cord or use the power cord as a handle.
- 6. Turn off the product on the control panel before removing plug from outlet. Do not turn on the device during charging (if any).
- 7. Use only the original adaptor or charging cable that comes with the product.
- 8. Keep this product and its power cord away from fireplace or wet sources.
- 9. Always unplug the power cord from the wall outlet after using and before cleaning.
- 10. Do not use attachments that are not recommended by manufacturer for this product.

**NOTICE**: this product should not be used in the following circumstances:

- Massage should be comfortable and pleasant. Should extreme pain result, discontinue use and consult with your doctor.
- Avoid using an uncertified extension cord because the extension cord may lead to overheat and risk of fire.
- This product should never be used by an individual with a medical condition that will limit the user's capability to operate the product.
- Never use this product if there is wound or injury on targeted area.
- Do not use this product after taking pain relief medications, sedatives or alcohol. Consult with your doctor if you are under these circumstances.
- Do not use this Carepeutic product when you have insensitive skin in your targeted areas or in the
  environment of poor air circulation. The unattended use of heat by children or incapacitated persons
  may be dangerous.
- It is recommended not to use this product 30 minutes before or after your meal.

## **Control Panel**



#### **Product Overview:**



## **Operation Guide:**

## **Power Connection:**

• Connect the AC to the wall outlet and to the power jack on massager.





#### Power On/Off:

- Press Power button to turn on power.
- Press Power button again to turn off power.



## Massage Auto Mode:

- There are three selective automatic massage models:
  - o Mode 1: Deep tissue massaging, imitating kneading massage.
  - o Mode 2: Relaxation massaging, on and off kneading massage.
  - o Mode 3: Relaxation massaging, continuous kneading massage.
- Press Mode button to start massaging with Mode 1.
- Press Mode button again to start massaging with Mode 2, Mode 3 and so on.



## Intensity Level:

- There are three selective massaging intensities: Low, Medium, and High.
- Press the Intensity button to choose from Low, Medium, and to High.



## Heat On/Off:

- Press Heat button to turn On/Off soothing warm therapy.
- Note: For safety, there is limit of highest heat temperature.

#### Timer:

• The product has preset working time of 15 minutes. It'll shut off automatically after 15 minutes.

## How to clean or wash the fabric cover:

- The product comes with soft-touch removable and washable fabric cover.
- Remove the fabric cover from the massage head gently.
- Hand-wash it with tape water and let it dry with natural air before putting it back. Do NOT use dryer
  or heater to dry the fabric cover.

## **Care and Maintenance:**

- This product does not have waterproof. Do not immerse water.
- Before cleaning, you must turn off the device and unplug the power adaptor.
- Clean the product with a soft, damp towel. Never use strong abrasives, detergents or cleaning agents

for cleaning.

Never try to repair or take apart of it, always contact the reseller or manufacturer if needed.

## **Storage:**

- Turn off the device or unplug the power cord (if any) from the electrical outlet and allow it to cool down.
- Place it in a clean, dry location. The massager should be stored in a well-ventilated, non-corrosive gas environment.
- Do not drag or hang the unit with its power cord.
- This product is designed for household use only.
- Never put the product close to fireplace or other heating sources.

# CE



Correct Disposal of this product:

This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to

promote the sustainable reuse of material resources. To return your used product, please use the return and collection system or contact the retailer where the product was purchased from.

#### **Features:**

- Featuring finger squeezing shiatsu massage on neck and shoulder with its innovative human hand simulating 5D massage technology.
- Squeezing, kneading, and pressing from neck to shoulder and to upper back with soothing heat therapy to relieve tense muscles for ultimate comfort.
- Ergo-comfort with its simulated fingers and thumbs following the cervical curve along the neck.
- Three selective massage modes and three selective massage intensities.
- Comfortable armrest holder.
- With detachable and washable soft-touch fabric cover.
- Timer: 15 minutes. Automatic shut off after 15 minutes.

## **Specifications**:

• Powered with home use AC adaptor (included).

• Input: AC 100-240V, 50/60Hz

Output: DC 12V, 2ARated Power: 24W

• Product dimension: 27 x 16 x 7 inches

• Product weight: 3.6 lbs

• Gross weight: 7 lbs

• Unit box: 18x10x10 inches

### **Troubleshooting:**

Trouble	Trouble Shooting
The product cannot be turned on	Make sure the AC adaptor is properly plugged in
	Check whether the power jack is successfully inserted
Intensity buttons not working	Make sure the massage mode is turned on.
	• Press the button and waist for 2 to 3 seconds for it to switch its
	massage pattern.
The product stops working after a while	Its default working time is 15 minutes.
	Shut off automatically after preset working time is up.
	If the massage is used for longer than its recommended time, it may
	stop for overheat protection.
Heat is not working as expected.	This soothing warm element is in the center of the massage board. It'll
	take few minutes for it to heat up.
	For safety, there is limit of its highest heating temperature.

Note: This product is not intended to diagnose, treat, cure, or prevent any disease.

## **Limited warranty:**

Contact seller for warranty. Limited warranty from manufacturer only for original purchaser against manufacturing or workmanship defect under normal use. Due to hygiene or rehabilitation nature of this personal care product, it is non-returnable.

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