

# CONFIER

Folding Shiatsu Massage Chair



User Manual  
CF-9202

## Safety Instructions



**Please read the following instructions carefully before putting your massage device into use. Please retain these operating instructions for further use!**


- The massage device conforms to recognized technical principles and the latest safety regulations.
- Do not wet, do not use pins, never remove chair cover.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, or near children or disabled persons.
- This appliance should never be left unattended when plugged in.
- Never use any power sources other than the home adapter provided as original equipment with this machine.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Never touch the power plug with wet hands.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not use any damaged cables, plugs or loose sockets.
- If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
- In case of malfunction, disconnect immediately from the mains.
- Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
- Misuse or incorrect use excludes any liability for damage.
- Do not use while sleeping.
- In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
- Do not use this product for medical treatment.


### **Note!**

- Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
- If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
- The packaging material supplied should not be used as a toy.

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

### ***Have question ?***

 **Tel:** (248) 819-2623  
Monday-Friday 9:00AM-4:30PM

 **Email:** supportus@comfier.com

## Instruction

Thank you for purchasing Comfier Folding Shiatsu Massage Chair.

With normal care and proper treatment, it will provide years of reliable service.

**Please read all instructions carefully before using this product.**

**Please retain this manual for future reference.**

## FEATURES

- Electrically height-adjustable Shiatsu neck massage
- Kneading Shiatsu back massage
- Customized Area back Massage
- Optional heat function on neck & back massage
- Seat vibration massage (3 intensity levels for options)
- Premium PU leather and breathable mesh cloth
- Adjustable backrest height
- Innovative no-assembly design sets up easily and conveniently folds away for storage

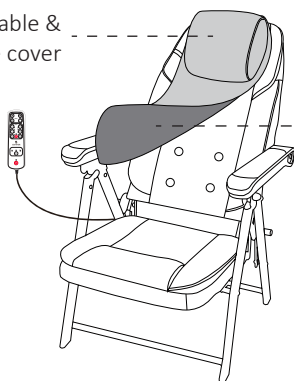
## CONTENTS

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1. CF-9202 Folding shiatsu massage chair

2. 12V home adapter

Removeable &  
Washable cover



Detachable intensity  
control flap



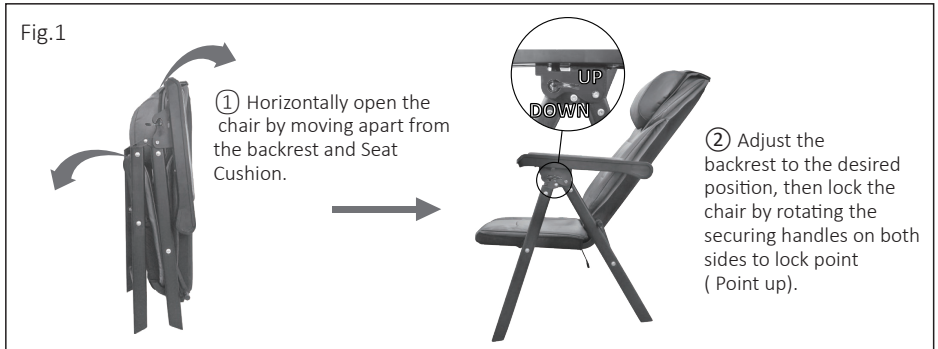
## TECHNICAL DATA

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<b>Measurements:</b>	18.5 x 29.5 inches (Back) 18.5 x17.3 inches (Seat)
<b>Weight:</b>	35 lbs (Net)
<b>Voltage:</b>	Input: AC 100-240V ~50/60Hz Output:12VDC 5.0A
<b>Nominal Power:</b>	max. 60Watt
<b>Default Automatic runtime:</b>	15 minutes

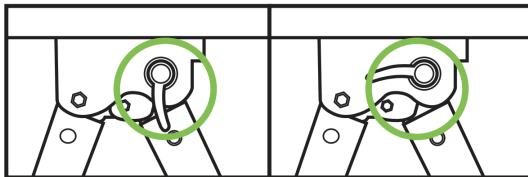
## Setup and Operation

1. Place the massage chair on the flat floor.
2. Open the folding chair (Figure 1).



3. Turn the handles on both sides of chair to unlock point (Figure 2)
4. Adjust the backrest to the desired position.
5. Rotate the handles back to lock position and make sure the backrest is stable to lean on.

Fig.2



**Unlock**

**Lock**

6. Connect the adapter cable to the corresponding cable on the massage chair
7. Plug the home adapter into an electric outlet between 100-240V.
8. Turn on the device using the controller ( instructions on page 6 ).
9. Folded away for storage when not in use for a long time (Figure 3).



## Setup and Operation

### Note !

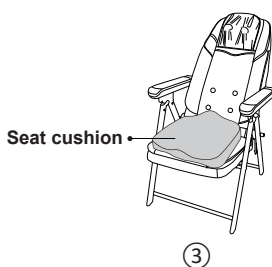
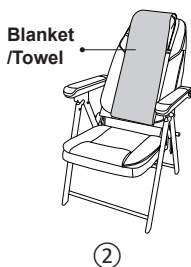
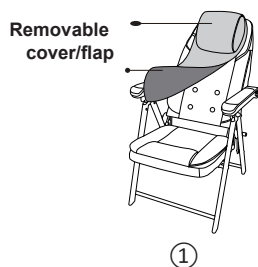
1. Detachable flap for back lets you choose a softer or more intense back massage.
2. Detachable cover for neck lets you choose a softer or more intense neck massage.

### If the Shiatsu is too strong

- ① Install the flap onto the chair to get a softer massage.
- ② Place a blanket or towel between you and the massager to achieve a far softer massage intensity if you still feel shiatsu too strong after installing the flap onto the chair

### If the shiatsu can't reach your neck,shoulder,lower back area

- ③ If you want to massage your neck, shoulder, lower back, but the shiatsu nodes can not reach the area in need. You may adjust the backrest height, or place a seat cushion or a pillow on the sitting part.

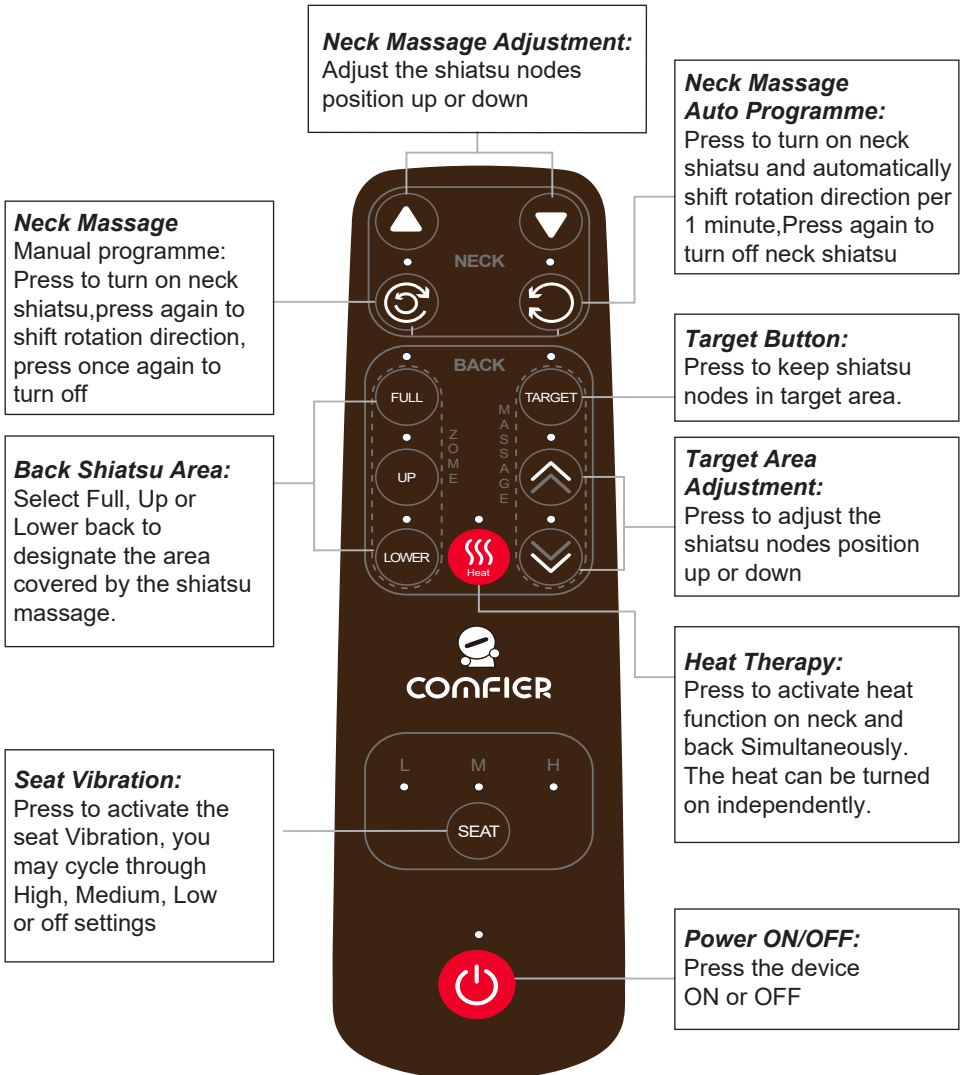


- The device will automatically switch off after 15 minutes timer run out
- Remove the adapter from the outlet when not in use.
- Do not setup or use the massager in a bathroom or similiary wet / damp areas.

### ! Attention

You should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous massage of 15 Minutes per time and not exceed 3 times use one day.

## Controller Instructions



### Note!

1. Press the power button, then only press the "HEAT" button once to activate the heat function on both the neck and back area, you may adjust the heat nodes around the neck up or down by pressing the arrow buttons on the neck area; Pressing the arrow buttons on the Back area would adjust the position of the heat nodes on the Back (Up & Down) and simultaneously activate the Shiatsu Function on the back.

2. After the whole massage experience is completed, press the Power button again to turn off the massager. The back massager rollers would be automatically reset and return to the lowest position. i.e Storage position

## Care and Cleaning Instructions

1. Do not wash the machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. Keep away from heat, fire or exposure to direct sunlight.
5. Do not apply excessive pressure or impact onto massager/massage heads. Application of a direct force in excess of 110 lbs. may damage your massager and invalidate your warranty. Refrain from over usage of the device.
6. Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of massager.
7. Folded away for storage when not in use for long time.
8. Store the massager in a cool, dry place.

## TROUBLESHOOTING GUIDE

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Fault	Solutions
Massage heads rotating at reduced speed.	The load on the massage heads is excessive. Reduce load and try again.
Massage heads only rotate in the upper or lower region.	The massage has been activated for the upper or lower back region. Press the 'Full Back' button for the massage to cover both regions.
Device switches off suddenly	Device may have been in use for 15mins. Auto-shut-off function activated. Continue using by pressing the 'power' button after resting the unit for 15mins.
	Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30mins before restarting.
Device fail to start	Check if device has been used for more than 15mins. If so, let device rest for 15mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket.
	Check if adapter output is connected to device power inlet wire.
Jerky motion of massage heads / Vibrations from device	Excessive pressure may have been applied onto the device. Reduce the load and try again.
Infra-red lights are on but no motion from massage heads	only activate the heat function, press other buttons to activate the shiatsu function.

## Warranty

If the product(s) is damaged or defective within a reasonable time, COMFIER offers the warranty as below.

Period	Return for refund	Return for replacement	Who paid shipping?
Within 30 Days	Yes	Yes if undamaged	Comfier
31- 90 Days	Yes after being justified	Yes after being justified	Comfier
91 Days - 1 Year	No	Yes after being justified	Buyer
1 Year - 3 Years	No	Only to buyers who have received extended warranty	Buyer

Comfier warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below. Comfier products can be repaired or replaced within warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below "Warranty Limitations". To obtain warranty service on Comfier products, follow "Warranty Claim Procedures" below.

### Warranty Claim Procedures:

1. Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
  - a) Valid proof of purchase (see below the definition of valid proof of purchase);
  - b) Pictures and/or description are required to claim defective merchandise;
  - c) Model number and Series Number label attached to each product
2. If the warranty claim is justified by Comfier Customer Support, customer(s) will obtain from Comfier a Warranty/Return Authorization Number (RMA Number)
3. Comfier reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
4. Any claim for defective merchandise returns must be packed in original packaging
5. The item(s) will be repaired or replaced or a refund credit will be issued once the item(s) are delivered. When returning items with RMA# and a prepaid shipping label provided by Comfier, Comfier takes responsibility for any damage or loss incurred in transit.

### Valid proof of purchase under this Warranty:

Order numbers from online purchases made through Comfier official store ([www.comfier.com](http://www.comfier.com)) or Comfier's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

## Warranty

### **Warranty Limitations(this warranty does not include):**

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation,improper installation, improper use of electrical supply; transportation damage; theft,vandalism or;Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Comfier; unauthorized repairs or modification; Replaced or refurbished product.Dissatisfaction due to buyer's remorse (after 30 days of purchase).

### **Refund Procedures:**

(Refer to <https://www.comfier.com/pages/return-policy>)

### **Warranty Disclaimer**

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. COMFIER SHALL HAVE NO LIABILITY FOR, AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS SET FORTH IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION

- (1) THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
- (2) ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
- (3) ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS.

Comfier reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the aright to change, modify, add or remove portions of these terms at any time without prior notification.

### **Extend Warranty for Free**

- 1) Enter the following URL or scan the QR code below to find COMFIER facebook page and like it, enter“Warranty” to messenger to extend your warranty from 1 year to 3 years.



<https://www.facebook.com/comfiermassager>

- OR 2) Email us at [supportus@comfier.com](mailto:supportus@comfier.com) with “Warranty” as subject line to extend your warranty from 1 year to 3 years.

## FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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## Know more about Comfier



**COMFIER**

COMFIER TECHNOLOGY CO.,LTD

Address: 573 BELLEVUE RD NEWARK, DE 19713 USA

Tel: (248) 819-2623 (Monday-Friday 9:00AM-4:30PM)

Facebook: [www.facebook.com/comfiermassager](https://www.facebook.com/comfiermassager)

Email: [supportus@comfier.com](mailto:supportus@comfier.com)

Web: [www.comfier.com](http://www.comfier.com)

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\*Please provide your order number before contacting customer support