MONSTER SMART ILLUMINESSENCE

headphones & smartphone not included

ARC+
SMART RGBW+IC LED LAMP
QUICK START GUIDE
MLB7-1074-RGB - V2.0 0122

Thank you for choosing the Arc+ 3-in-1 Smart LED Lamp by Monster Smart Illuminessence. This quick start guide will help you with setup and installation of your device.

WHAT'S IN THE BOX
• Arc+ Smart LED Lamp
• USB Type-C Power Cable
• Quick Start Guide

WHAT DO YOU NEED?
• Cellphone or tablet with
  Android™ 6.0 Marshmallow or higher / iOS 10 or higher
• Wi-Fi router with an internet connection
• Wi-Fi 2.4GHz 802.11n
• 5V 3A / 9V 2.2A QC USB power source (not included)

Before setup, make sure your phone is connected to the **2.4GHz Wi-Fi network** that your Arc+ will be placed on.
For easier pairing, turn on Location and Bluetooth to quickly find nearby devices.

TIP: Do you know your Wi-Fi network name and password? Write it down for if it's hard to remember.
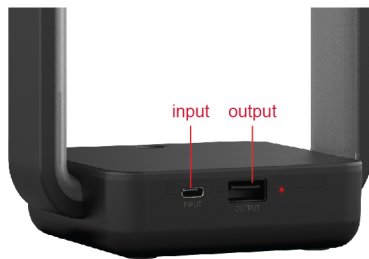
ANYTHING ELSE?

The Arc+ is a Smart LED lamp, a headphone stand, and a 10W wireless charger with USB charging to charge additional devices. Additional devices and cables not included.

TIP: Save these instructions for future reference.

INPUT POWER
To power the ARC+, plug the included USB Type-C cable into the input port at the back of the device, and the other end into a 5V 3A USB / 9V 2.2A QC USB power adapter (not included).

Then, plug the power adapter into a powered AC outlet. The LED indicator at the rear of the device will illuminate red to indicate that it is powered.

input   output

(back)

NOTES:
• Standard 5W wireless charging can be enabled by a 5V 3A USB power adapter.
• For 10W wireless fast charging, the Arc+ must be powered by a 9V 2.2A QC USB adapter (20W).
• Using a wall adapter providing less than the required power may result in improper charging and/or a flicker in the LED lighting.
• Always use the included 3A rated USB Type-C power cable with this device.
• NOTE: Wireless chargers generate heat when charging, and it may temporarily stop charging if it gets too hot.
• Multiple Qi devices cannot be charge at the same time.

USB CHARGING
Connect a USB charging cable to the USB-A port at the rear of the Arc+. Connect the other end of that cable to your USB rechargable device such as headphones or a mobile phone.

WIRELESS CHARGING
The Arc+ wireless charger is designed to work with Qi Compatible wireless charging phones. Confirm that your phone is Qi compatible before charging.

Place your Qi enabled device on the wireless charger at the center of the Arc+ as illustrated below. The LED indicator at the rear of the product will illuminate blue to indicate that the device is charging.

Note: LEDs do not need to be on for charging

Note: Very thick protective cases can obstruct charging. For effective charging it may be necessary to reposition the phone or remove the case.

Caution - To prevent damage to the phone or the charger:
• Remove metal cases, or cases with any magnet/metal components before charging.
• Do not place metal objects on the charger during charging. Qi wireless chargeable phones with metallic looking finishes will charge normally.

This wireless charger is designed for iPhone 12/12 Pro, iPhone 12 Pro Max, Pixel 5/5XL, Pixel 4/5, Nexus 7,Galaxy S20/S20+ or higher. It is also compatible with all other Qi enable wireless charging devices.

STEP 1
Ensure that your Arc+ is adequately powered.

STEP 2
Download the MONSTER SMART app from the App Store (for iPhone) or Google Play Store (for Android phones).

[Download on the App Store]   [GET IT ON Google Play]   free download

NOTE: If desired, you can operate the product without pairing to Wi-Fi and without the app. Advanced features like color customization, scheduling, and voice control will not be available.

STEP 3
Make sure your phone or tablet is successfully connected to the **2.4GHz Wi-Fi network** that your Arc+ will be placed on and **ensure that your Bluetooth is enabled.**

Open the MONSTER SMART app and create an account by following the on-screen instructions.

⚠ Monster Smart devices only work on a 2.4GHz Wi-Fi network. Many newer home Wi-Fi networks are mixed networks that are set to 5GHz by default (ex: AT&T, Verizon) and you may need to use a 5GHz pairing mode to connect. If you still have difficulty, contact your Internet Service Provider for assistance with 2.4GHz network setup.

STEP 4
It is recommended to first pair your Arc+ in a location close to your router BEFORE installation.

Press the power/mode button twice quickly to turn the unit on, then press and hold to enter pairing mode. The Arc+ lights will begin blinking when it has entered pairing mode and is ready to pair.
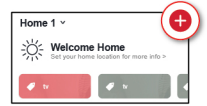
power/mode button

Pairing Modes:

EZ MODE - RAPIDLY BLINKING LED (default)
EZ Mode is the default mode for quick and easy pairing setup.

AP MODE - SLOWLY BLINKING LED
Access Point Mode is a secondary setup that can help connect to mixed networks. If you have trouble pairing, see troubleshooting on page 7.

Note: Press and hold the power/mode button for 5-6 seconds to enter pairing mode or change between pairing modes.
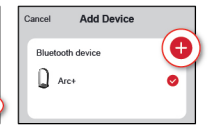

STEP 5
Confirm that the device is in pairing mode, LED is RAPIDLY blinking.

In the MONSTER SMART app, select the "+" in the upper right corner of the home screen to add a new device.

The app will detect the nearby Wi-Fi+BLE enabled device and ask if you would like to add it, click "Go to add".
Ensure that the device is checked and then click the "+" button.

[Devices to be added: 1] · [Cancel Add Device]
Go to add

STEP 6
Confirm that the network displayed is your **2.4GHz Wi-Fi network**, then enter your Wi-Fi password and click "Confirm".

[Enter Wi-Fi Password] · [Connecting Now 75%]

NOTE: this may take up to one minute

Once complete, your device will be connected to the network. Confirm or change the settings for your device and then click "Done". Your Arc+ is now setup and ready to use!

change the name
assign to a room

You can now use the app to add voice control (see pg 10), adjust settings, create custom lighting effects, set schedules, and more!

HAVING TROUBLE WITH SETUP?

Don't return this product to the retailer, we're here to help.
Please call/write us for customer support: 866-246-2008
customerservice@monsterilluminessence.com

Q: Why is my device failing to connect to my Wi-Fi Network?
A1: Make sure your phone or tablet is successfully connected to the **2.4GHz Wi-Fi network** that your device will be placed on.
A2: Make sure you enable Bluetooth and allow location services on your phone or tablet to find nearby devices.
A3: If your Wi-Fi network is a mixed 2.4GHz/5GHz network, try using AP pairing mode for better results.

1. Press and hold the pairing button until the LED is **slowly blinking**
2. In the app, select the "+" in the upper right corner of the home screen to add a new device and then select "Lighting (Wi-Fi)".
3. Click "Net Pairing Mode" in the upper right to switch to AP mode.
4. Confirm that the LED indicator is slowly blinking, confirm the network is your mixed Wi-Fi network, enter your Wi-Fi password, and click "Confirm".
5. Follow on-screen instructions to set up your device via wireless access point.

A4: If you still have issues with your mixed network, you may need to access your router settings and/or call your Internet Service Provider to create a separate 2.4GHz network.

Q: Why is my phone not charging or fast charging?
A1: Your phone must be compatible with wireless charging.
A2: Cases or phone holders will interfere with wireless charging, please remove them before use.
A3: Do not place any metal object other than your smartphone device within the charging field.
A4: Ensure that your Arc+ is connected to sufficient power. Without meeting the power input requirements, the features of the Arc+ will not function properly.

Q: Why is my headphone or other device not charging?
A1: Ensure that your Arc+ is connected to sufficient power.
A2: Ensure that the charging cable you are using is the correct cable for your device.

For other frequently asked questions please visit our website at www.monsterilluminessence.com

---