



GLOWSTONE SMART MUG



USER MANUAL



GLOWSTONE

INTELLIGENT BRITISH DESIGN





SAFETY INSTRUCTIONS

Before using this product, carefully read these instructions. Retain instructions for future reference.

Do not operate this appliance for anything other than its intended use.

This product is intended for household use only.

This product is intended for liquid beverages.

Warning: it is hazardous for anyone other than a competent person to carry out any service or repair operation which involves the removal of a cover which gives protection against exposure to electrical parts.

Warning: children should not use this appliance. Close supervision is necessary when any appliances are used near children.

Warning: this appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to make sure that they do not play with the appliance.





- To protect against electrical shock do not immerse cord, plug (mains adaptor), or base assembly in water or other liquid.

- Do not let the cord hang over the edge of the worktop or touch hot surfaces.

- Unplug from the mains outlet when not in use and before cleaning.

- Do not operate any appliance with a damaged cord or plug (mains adaptor), or after the appliance malfunctions or is dropped or damaged in any manner. **Please call customer services to obtain a replacement: 0161 646 0146**

- The use of accessory attachments not recommended by the appliance manufacturer may cause fire, electric shock or injury.

- Only use with the base and plug (mains adaptor provided).

- The plug (mains adaptor) is the disconnection device and must be removed from the mains socket to power off the appliance.

- Never remove parts from the appliance, such as the feet, screws and so on.

- Never touch inside the mug when the light is on. Wait 5 minutes after the light has gone off before washing.

- **Not suitable for Microwave use; Never put the mug in a Microwave.**

- Always place upside down in the Dishwasher, or after washing in hot water.

- Do not leave in sink of hot water unless upside down.

- Do not use the mug if the bottom of the mug is cracked or the seal is damaged.

- Do not handle damaged or leaking lithium-ion batteries. If the internal battery fluid leaks, stop using the product immediately and contact customer services for assistance.

- Never disassemble or modify the product.

- Do not put heavy objects on or in the mug, the base or the plug (mains adaptor).

- Do not throw or drop the product, or otherwise expose it to strong physical impact.





BEFORE USING YOUR GLOWSTONE MUG

1. Remove all the packaging and ensure none has been left inside.
2. Check the mug, base, plug (mains adaptor) and connecting cable after unpacking for any visual damage such as:
 - Cracks on the mug or damage to the handle.
 - Damage to the base assembly.
 - Damage to the plug (mains adaptor) or cable.
 - If you can see any damage do not use the appliance.

Place the base on a stable horizontal surface, away from walls and cabinets and high temperatures.

Do not install the base over, on, or near a cooker or other heat producing appliance.

Fully charge your mug before first use.



To charge your Glowstone smart mug, place the mug in the centre of the charging base provided.

Connect the power cables to the charging base and the plug (mains adaptor).

Insert the plug (mains adaptor) into a suitable 13 Amp mains socket and switch on the socket if it has a mains switch.

The mug will indicate it can see the charging base by flashing 3 times. (this may take a few seconds) It will then start charging your mug.

If you do not see the mug flash 3 times, it has not started charging, even if the blue light stays illuminated on the charging base). Please pick up the mug and place back on the charging base until you see it flash 3 times.

The charging base can also be plugged into your computer, car port or any suitable USB port.

To recharge fully from empty, it will take up to 5 hours.

NOTE: While using the mug, do not use the charger as a coaster as this will turn your mug off. Only put your empty mug on the charger when you want to charge the batteries.



FREQUENTLY ASKED QUESTIONS

My mug is on the charging base but it didn't flash 3 times?

If your mug hasn't flashed 3 times it is not charging. Please pick up the mug, wait 3 seconds and place it back on the base until you see it flash 3 times. If you still don't see the mug flash, it may be because your USB cable has come loose from its socket or that the batteries are completely empty (they need some charge to make the mug flash). In the latter case, leave the mug on the charger for at least 30 minutes and then see if the mug flashes when taken off and replaced back on the charger.

Top tip: Feel the bottom of the mug. If it is warm, your mug has been charging.

Can I leave my mug on the charging base for longer than 5 hours?

Yes, your Glowstone charging base will turn off when your mug is fully charged so don't worry about leaving it charging overnight or while you're out of the house. In fact, we recommend you always leave your Glowstone mug sat proudly on its charging base when not in use.

How do I know the charge level of my mug?

The brightness of your light bar when the mug is in use indicates how much charge your mug has. If the light bar is shining brightly, it's fully charged. If the light is a little dimmer, your mug has less charge and should be recharged. Over time, you will learn the brightness levels to look for.



Can I put my Glowstone mug in the dishwasher?

Yes, Glowstone mugs are built to work around your daily routine and are completely dishwasher safe. However, where possible it is better to hand wash your mug as it's made from fine bone china, and hand washing can also extend the life of the mug's battery.

Can I put my Glowstone mug in the microwave?

No. Putting your Glowstone mug in the microwave will damage it beyond repair. It will also break your microwave, or worse. Please just rely on the mug's own heating technology.

My mug didn't turn off at the last sip?

You may not have tilted it enough. Try taking a more exaggerated last sip, and it will turn off. Make sure you've had your last sip. Don't forget, you can also turn off your mug by turning it upside down or placing it back on your charging base.

Can I leave the teabag in my drink?

You can leave the teabag in if you prefer a stronger brew, but please remember to take the bag out once you've had your last sip. Otherwise, any remaining charge in the mug will cook the teabag and potentially damage your mug or worse.

My mug's light bar isn't flashing at all. What's going on?

Your light bar won't flash if your batteries are completely empty. Please leave your mug on charge for at least 30 minutes before retrying, and always allow up to 10 seconds for the mug to flash once placed back on the charging base.

For further assistance please visit www.glowstone.tech or email support@glowstone.tech



BATTERY LIFE AND RECYCLING

The battery has a limited lifespan. Battery duration will gradually decrease with repeated usage and age. Battery life also varies depending on the storage method, usage state, environment and other factors

Charge in an environment where the temperature range is between 10°C to 30°C.

Charging may not be effective when performed in other environments.

When the smart mug is not used for an extended period of time, it is recommended that you fully charge at least once a year to maintain its functionality.

These symbols are known as the 'Crossed-out wheellie bin Symbols'.



When these symbols are marked on a product/batteries, it means that the product/batteries should not be disposed of with general household waste.

Only discard electrical/electronic/battery items in separate collection schemes, which cater for the recovery and recycling of materials contained within. Your co-operation in ensuring the separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

