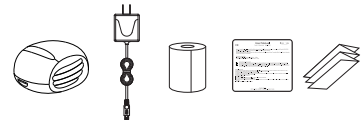


User Manual

Unboxing Cubinote Home

What's in the box:

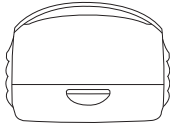


- 1 Cubinote Home Device
- 1 Power Adaptor
- 1 Roll of thermal paper (inside the device)
- 1 Quick Installation Guide
- 1 User Manual and Warranty sheet

Things to know before using your device :

Please be aware that CUBINOTE HOME does NOT support 5G Wi-Fi networks and Wi-Fi networks that require Web Pass-through authentication (which means you are required to login from a webpage to gain Internet access after you connected to a Wi-Fi network)

Get to know your Cubinote Home



Front LED Button

To add a device (phone or tablet) : Press 2 times. A QR code for adding the device or a diagnostic report will be printed

To enter/reset Wi-Fi configuration: Press and hold for 6 seconds

To confirm that you've received an important message: Press once

LED COLOR INDICATION

Green LED on: Device is connected to server and ready to be used

Green LED slow flashing: In Wi-Fi configuration mode

Green LED fast flashing: Printing or connecting to a network

Orange LED: Receiving an important message. Press once to confirm that the message has been received and to LED will return to green

Red LED: Out of paper or the printing head is overheated

LED off: There is no power or the LED is turned off in the App setting

Before powering on your device you will:

Follow the steps to set up Wi-Fi configuration for your device online:

- 1.Download the Cubinote App on your Android phone or iPhone. You can do this by either scanning the QR code located on right bottom corner of the Quick Start Guide or just directly downloading it from the Google Play Store or the iPhone App Store.
- 2.Connect your mobile phone to 2.4G Wi-Fi network. (A 2.4G Wi-Fi network is required for setting up Cubinote Home. You can always switch back to your 5G Wi-Fi network once the setup is completed.)

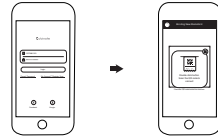
Setting up your Cubinote Home:

- 1.Power on the device by plugging the USB head of the adapter into Cubinote's USB port and plug the power adapter to the power outlet.



- 2.The welcome message, Device info and instructions will be printed out.
- 3.Launch the Cubinote App and register your Cubinote account:
 - ①Follow the instructions to bind your Cubinote Home Device with your account
 - ②Scan the QR code printed out from your device
 - i.To Print out QR code: press the front button twice
 - ii.To locate in App QR Scanner: go to

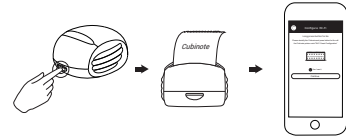
"Home" in your Cubinote app and press "QR Scan"



- 4.Follow the steps to setup Wi-Fi configuration for your device:

Android

- 1.Make sure Wi-Fi is enabled on your phone and Wi-Fi is connected to a 2.4G Wi-Fi network.
- 2.Until you see "Wi-Fi Smart Configuration" printed out (approximately 6 seconds). Select "Yes I see it" and "Continue" .



- 3.Enter the Wi-Fi password for the WiFi network detected by Cubinote and press "Next".
- 4.Watch as the app automatically:
 - i. Searches for your device (check mark appears)
 - ii. Connects to your device (check mark appears)
 - iii. Sends your Wi-Fi setup info to your device (check mark appears)
- 5.Wait until a note "Wi-Fi Connected" printed out and then to confirm.

Apple iPhone

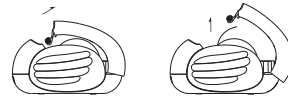
- 1.Make sure both Wi-Fi and Bluetooth are enabled on your phone and Wi-Fi is connected to a 2.4G Wi-Fi network.
- 2.Press and hold the front button until you see "Wi-Fi Smart Configuration" printed out (approximately 6 seconds). Hit "Next" in the app.
- 3.Enter the Wi-Fi password for the WiFi network detected by Cubinote and press "Next"
- 4.Cubinote App will list Cubinote Home device(s) within Bluetooth range. Select yours from the list.
- 5.Cubinote Home will confirm Wi-Fi setup and configuration by printing "Wi-Fi Connected".
6. Then Click "OK".

Maintenance and Troubleshooting

How do I Install or Change paper rolls?

Red LED: Out of paper

Open the device and remove the existing paper roll left over
Place new paper as instructed.



Caution: Do not touch thermal printing head and cutting blade.

Where can I buy paper rolls?

We recommend that you buy paper rolls at <http://www.cubinote.com>

because our paper rolls is BPA free and have been tested for safety and best performance.

How to bind the device to a new account?

- 1.You must release the Cubinote device from any existing account
- 2.Double click the front button to print a Cubinote QR code
- 3.Scan the QR code to bind the device

How do I connect the device to a new Wi-Fi network (after initial setup)?

- 1.From the Home page in the Cubinote App press "Me" Select "Cubinote Settings" and then select the device name you assigned.
- 2.Select "Wi-Fi Setup" and follow the instructions for either Android or iPhone above.

About Us
Knectek Labs Inc. is a Toronto based manufacturer and developer of innovative, connected products that are both practical and fun. "For Work-For Play - For Life" describes our product philosophy as well as our work environment.

Contact Us

Email Support:
support@cubinote.com

Address
(This mailing address below is NOT to be used for product returns)

60 Granton Dr. Unit 4, Richmond Hill.
Ontario L4B2N6 Canada

Support
For all support issues please refer to:
<https://support.cubinote.com>

Cubinode Limited Consumer Hardware Warranty

The Warranty contained herein applies to the Cubinode Printer (the "Cubinode Home Printer") purchased by the Consumer directly from Knectek Labs Inc. (Knectek offers a limited 1-year manufacturer's warranty that will cover all manufacturing defects in materials and craftsmanship of the Printer.

The warranty period is 1 year from the date of retail purchase. Warranty claims must be accompanied by a receipt showing original date of purchase.

If during this warranty period a defect arises we will either repair the product using new parts, replace the product with a new product, or refund the purchase price of the product.

EXCLUSIONS

This warranty does not apply to:

- Cosmetic damage including scratches, dents and broken plastic on ports.
- Defects or damage caused by misuse, accident (including, without limitation, collision, fire and the spillage of food or liquid), neglect, abuse, alteration, unusual stress, modification, improper or unauthorized repair, installation, testing, or improper storage.
- Damage caused by operating the product outside the permitted or intended uses described by Knectek Labs Inc.
- Damage caused by use with non-Knectek Labs Inc adhesive papers.

- Use of the Printer in violation of the license granted in the applicable EULA, or in a manner inconsistent with any applicable documentation.
- Any other normal wear and tear due to use.
- Failure to implement any updates to software

PROCESS

If you wish to submit a warranty claim, please contact us at eu-returns@cubinode.com and include your order details, a scanned copy of the original receipt and description of the manufacturing defect.

Should your warranty claim be approved you will be provided a Return Merchandise Authorization (RMA) number and shipping instructions.

DISCLAIMERS

To the extent permitted by law, this warranty and the remedies set forth are exclusive and in lieu of all other warranties, remedies and conditions, whether oral, written, statutory, express or implied. Knectek Labs disclaims all statutory and implied warranties, including without limitation, warranties of merchantability and fitness for a particular purpose and warranties against hidden or latent defects, to the extent permitted by law. In so far as such warranties cannot be disclaimed, Knectek Labs limits the duration and remedies of such warranties to the duration of this express warranty and,

at Knectek Labs' option, the repair or replacement services described above. Some states (countries and provinces) do not allow limitations on how long an implied warranty (or condition) may last, so the limitation described above may not apply to you. Knectek does not warrant uninterrupted or error free operation of the Cubinode Printer. The Warranty remedies expressly provided herein will be Consumers sole and exclusive remedies.

Notes:

1.Legal Rights

This warranty gives you specific legal rights and you may also have other consumer rights which vary from state to state or province to province.

The disclaimers, exclusions, and limitations of liability under this limited warranty will not apply to the extent prohibited by applicable law.

The Limited Warranty extends only to the person or entity that originally purchased the Product from Knectek Labs Inc. or from one of its authorized resellers or distributors.This Limited Warranty is not transferable.

2.Limitation of damages

In addition to the above warranty disclaimers, to the maximum extent permitted by law, neither Knectek Labs nor its suppliers shall be responsible or liable with respect to any subject matter of this agreement or terms or conditions related thereto under any breach of contract, negligence, strict liability or any other theory (a) for loss

or inaccuracy of data or cost of procurement of substitute goods, services or technology, or (b) for any indirect, incidental or consequential damages including, but not limited to business interruption, loss of revenues and loss of profits. The foregoing shall apply even if Knectek Labs has been advised of the possibility of such damages. To the maximum extent permitted by law, Knectek Labs' aggregate cumulative liability hereunder shall not exceed the original purchase price paid for the product that caused such damage. Certain states (countries and provinces) do not allow the limitation of liability for incidental or consequential damages, so the exclusions set forth above may not apply to you.

Returns and Refunds

We know you will love our product, but we also realize there are any number of reasons you may wish to make a return. All we ask is that each return must have a Return Merchandise Authorization (RMA) number, so that we can ensure your return is handled smoothly.

To obtain an RMA number contact our staff at eu-returns@cubinode.com.

An RMA number will be provided and refund issued, for new goods purchased within 30 days of delivery. Please email a scanned copy of your original receipt, your name and mailing address to eu-returns@cubinode.com. Return shipment instructions will be provided. Please note you are responsible for the shipping cost of returned items.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at eu-returns@cubinode.com

Warranty

- An RMA number will be issued for goods with material defects or defective workmanship, within 1 year of purchase, in accordance with Knectek Lab's posted limited warranty. Knectek Labs retains the right to offer a refurbished product in exchange for your returned product, or to offer a full refund. Please note you are responsible for the shipping cost of returned items. To receive an RMA under warranty please email eu-returns@cubinode.com and include a scanned copy of your original receipt, your name and mailing address to eu-returns@cubinode.com as well as a brief description of the defective material or workmanship. Upon confirmation of warranty eligibility our staff will provide and RMA and shipment instructions.

Shipping

To obtain an RMA number contact eu-returns@cubinode.com.

Shipping instructions will be provided with the RMA number.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the

cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We don't guarantee that we will receive your returned item.