

As an inflatable product, ErgoErgo may sometimes need a little more air. If your ErgoErgo seems under-inflated, try the following:



Add more air

You can easily add more air by inserting the needle of a ball pump or bike pump into the green plug on the bottom. The plug is “self-healing” and will close up again.



Check the plug

Make sure the plug is sitting firmly in the hole. If not, pull out the plug and rub it with a bit of oil (vegetable or olive), silicone, or vaseline before re-inserting. If your plug seems loose or dry, it probably needs replacing. We can send you a new one for a minimal fee. Please contact sales@ergoergo.com.



Check the seam of the seat

Quality means the world to us! If you have a problem, please send close-up photos of the top and bottom of your ErgoErgo to sales@ergoergo.com and we’ll happily replace your ErgoErgo if it’s within the 2-year warranty.

Please contact us at sales@ergoergo.com if you have any questions.