

Quick Start Guide for The LockedBrands™ Pillar™



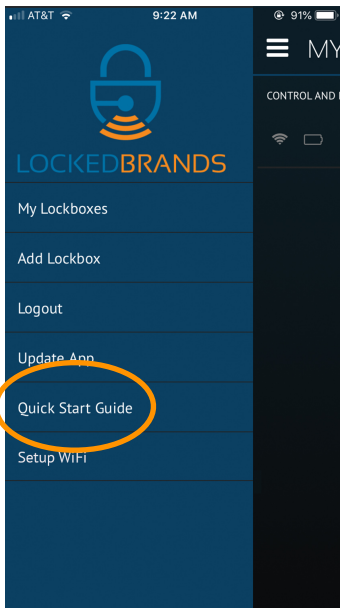
LOCKEDBRANDS

Meet The Pillar.
The voice-activated, app-controlled lockbox.

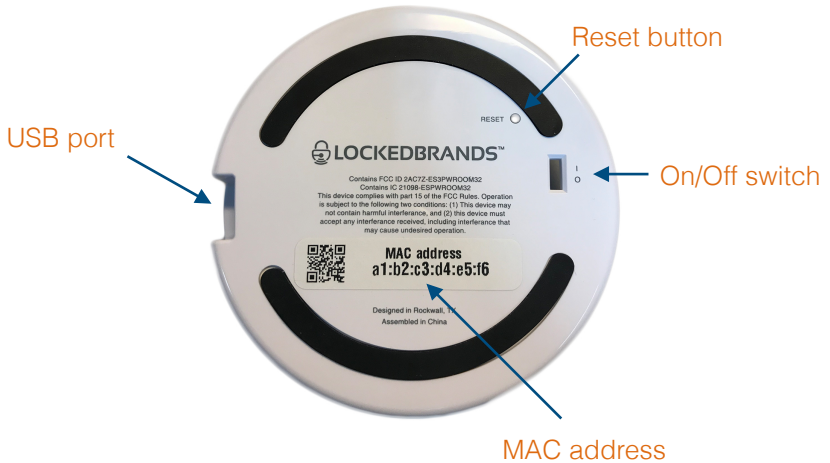
Table of Contents

Layout.....	3
Getting Started.....	4
Connect to WiFi.....	7
Register your Pillar.....	12
Open your Pillar.....	14
More Functions.....	15
LEDs.....	16
Modes & Resets.....	17
Support.....	18

This QuickStart Guide is also available through the app.



The Pillar™



Step 1

Getting Started

- Download The LockedBrands App to control your Pillar



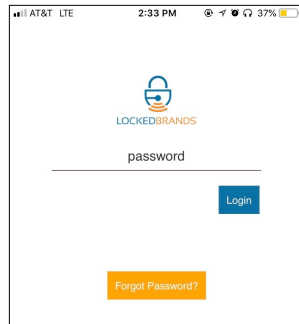
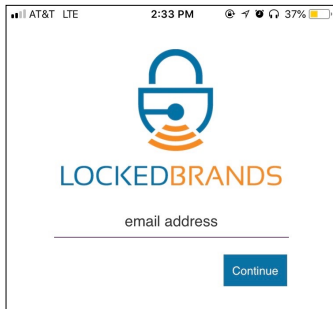
LockedBrands



Step 2

Setting Up Your LockedBrands Account

- Open the app on your device and follow the on screen instructions



Step 3

Power up The Pillar™

- Plug in The Pillar using the supplied USB charger & cable
- Turn on the power with the “On/Off” switch



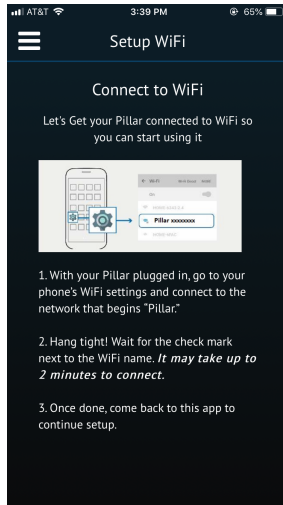
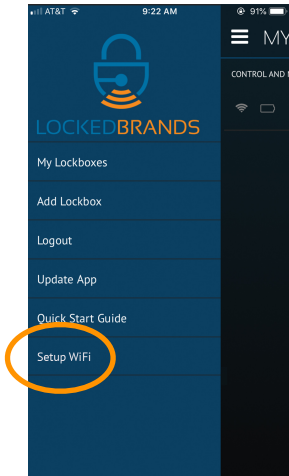
A white light will start circling the LED ring

In order to guarantee performance, be sure to use the supplied USB cable and power supply

Step 4.1

Connect to WiFi

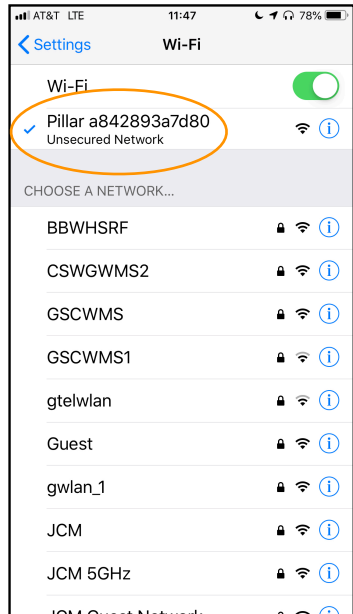
- Open the app and press "Set up WiFi"
- Follow the on-screen instructions (described on the next page)



Step 4.1

Connect to WiFi

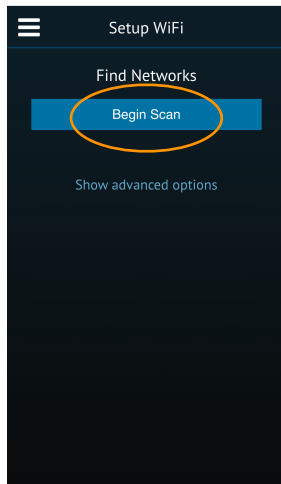
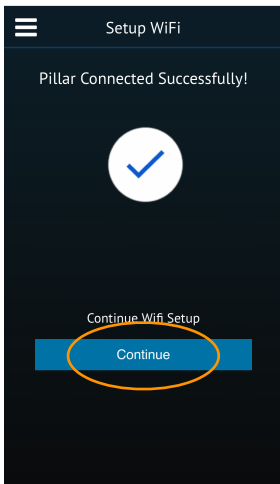
- Open settings on your smart device and select WiFi
- Select the Network named: “Pillar XXXXXX” and wait for connection, indicated by the checkmark
 - It may take several minutes to connect - *Unsecured Network* warning is OK
- Go back to the LockedBrands app



Step 4.2

Connect to WiFi

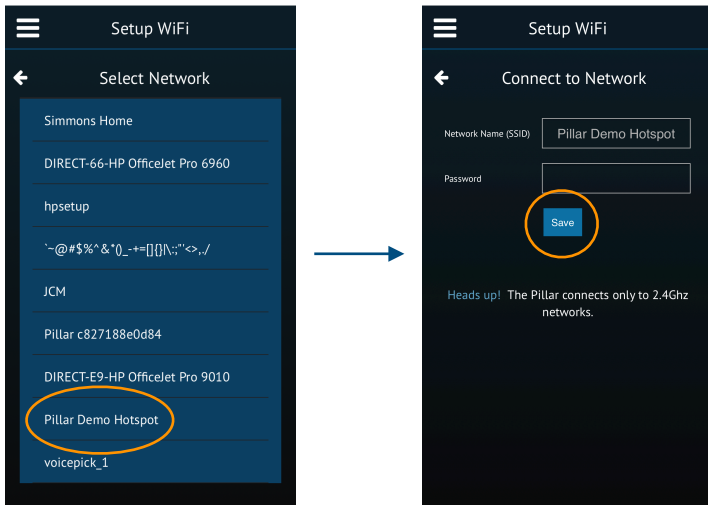
- Wait for '*Pillar Connected Successfully*' and then press 'Continue'
- Press 'Begin Scan'



Step 4.3

Connect to WiFi

- A list of available WiFi networks will appear
- Select your WiFi network and enter your password (with the appropriate upper and lower-case characters)
- Push save

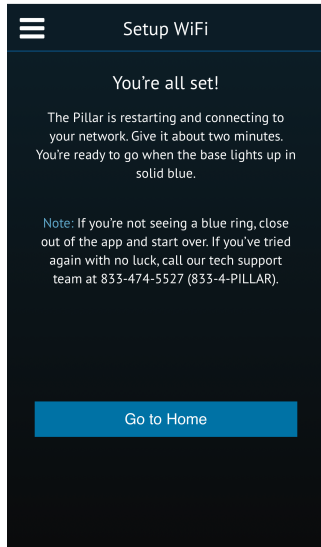


Step 4.4

Connect to WiFi

- The Pillar will now reboot
 - LED lights will turn red, white, yellow, and then blue.
- Give it about two minutes
- You are ready to go when the base lights up in solid blue

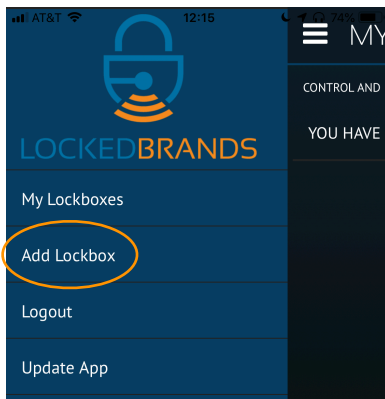
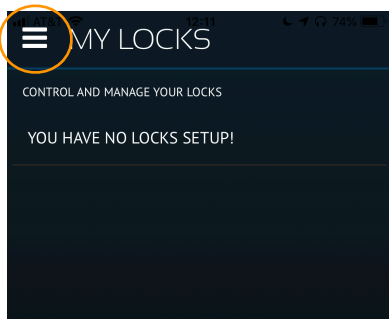
If you are not seeing a blue ring, close the app and start over. If you have tried again with no luck, please call our tech support team at **833-474-5527**.



Step 5.1

Register your Pillar™

- Press the menu icon in the top left corner of the screen
- Press 'Add Lockbox'

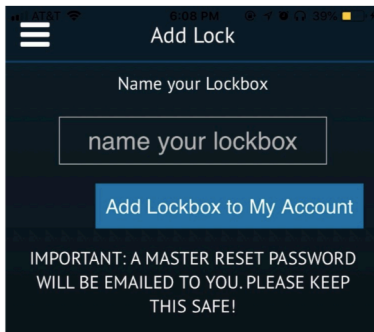
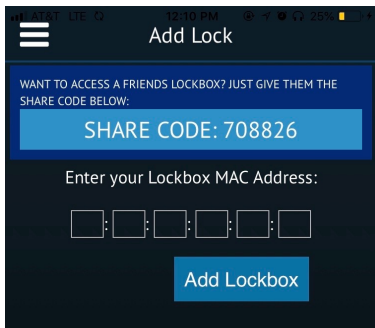


NOTE: Your device must be on the same WiFi as the Pillar you are registering

Step 5.2

Register your Pillar™

- Locate the MAC address on the bottom of your Pillar
- Enter the MAC address by tapping on the empty boxes and entering the characters two at a time
 - *Note: All letters displayed in the MAC address are lower-case*
- Enter a name for your Pillar

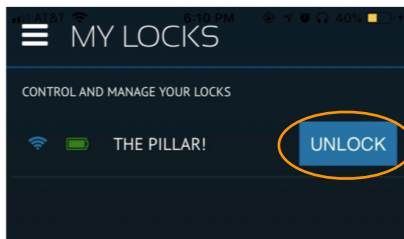


Step 6

Opening your Pillar™

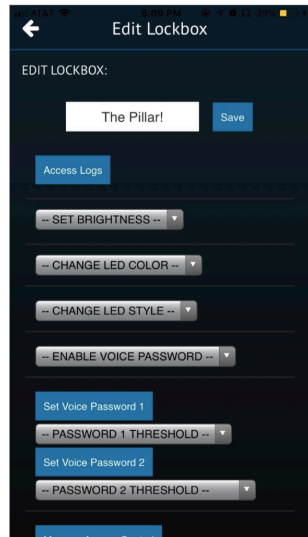
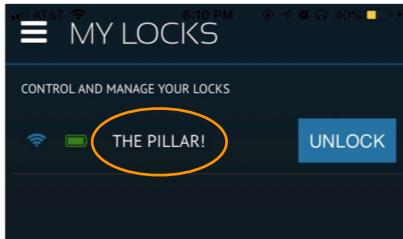
The “My Locks” page is where you can view and unlock the Pillars registered to your account.

Just press the UNLOCK button to open your Pillar!



More Functions of your Pillar™

- To view and customize all of the functions your Pillar has to offer, click its name from the “My Locks” page
- Visit the support page at www.lockedbrands.com for “How to” videos on each function and for additional tips, tricks, and troubleshooting guides



LEDs Defined

Walking White

- Pillar is in Setup Mode
- No Saved SSIDs
- Generally this is right out of the box

Walking Yellow

- Has saved SSIDs but no matching SSIDs from the list of saved networks
- Continues to try to connect to a saved SSID
- Must do blue reset to get to Setup mode

Walking Red

- Unable to connect to any of the saved SSIDs that were valid before
- Continues to try to connect to a saved SSID
- Must do blue reset to get to Setup mode

Walking Blue (Set Up mode)

- Pillar is in Set Up mode
- Blue RESET was done
- Pillar is in Setup Mode
- Used to change access point.

Walking Green

- Pillar is in Setup Mode
- Fresh out of box
- Entered SSID and password but could not connect
- Bad password or WiFi failed somehow
- No saved SSIDs

Walking Green & Red

- The Pillar has been deregistered; you must complete a factory reset to register

Modes & Resets

Setup Mode (Access Point)

- Hold RESET button for 10-20 seconds

Factory Reset

- Hold RESET button for 25-30 seconds or until the LEDs turn orange/yellow

Support

Voice ID

- [Instructions](#)
- [How To Video](#)

Sharing Access

- [Instructions](#)
- [How To Video](#)

FailSafe Mode

- [Instructions](#)

Firmware Update

- [Instructions](#)

[FAQs](#)



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