

Quick Start

Do not turn on unit until Step 7.

Plug in the AC charger into your BioWaveGO unit to charge up the battery. (Takes about 1 hour.)



- Go to **biowave.com/start** to learn about connecting the device to your body, pad placement locations, use during treatment and charging.
- Plug blue Pad
 CONNECTORS
 into blue
 LEADWIRE CABLE
 CONNECTORS.



Find your PAD PLACEMENT PHOTO for your specific pain condition in the Quick Reference Guide or at: biowave.com/start

Questions?

biowave.com/start 1-877-BIOWAVE x1 (1-877-246-9283, x1) support@biowave.com

Clean your skin with a damp washcloth in the location the PADS are placed. Apply Pain Relief Pads directly over areas of pain.



Plug LEADWIRE
CABLE into device
so it clicks in place.



Press Power Button to turn unit on. (AC Charger must be disconnected from unit.)



Press the PLUS

(+) button to start treatment. Continue to press the PLUS (+) button throughout treatment to keep a strong but comfortable sensation.





Troubleshooting

My BioWaveGO is turned on and all it does is beep and the lights blink ORANGE.

Answer: Please make sure the leadwire cable is firmly plugged into the BioWaveGO unit and into both pads and that the pads have good adhesion to clean skin.

I cannot get the BioWaveGO and my cell phone to pair.

Answer: Make sure the bluetooth function on your phone is turned on. Next connect the BioWaveGO to your body then turn on the BioWaveGO unit. Now launch the app and click the pair button that appears on your iPhone. Android phones will pair automatically. Once you hear a couple of tones, your phone has paired with your BioWaveGO.

The pads are not sticking to my skin.

Answer: It is important to clean the skin prior to placing the pads directly over locations of pain. Rub the skin vigorously with a slightly damp towel in the two areas the pads will be placed. Make sure skin is dry and intact prior to placing pads on the skin.

Contraindications

When not to use BioWaveGO

- Do NOT place Pain Relief Pads over the heart, on the front or side of the neck, or on top of the head.
- Do NOT place Pain Relief Pads over open wounds, broken skin, rashy skin or sensitive skin areas like sunburned skin.
- Do NOT use BioWaveGO if you have an implanted cardiac pacemaker.
- Pads must NEVER touch each other. One inch is the minimum spacing between pads. There is NO maximum spacing.



NOTE: BioWaveGO MAY BE USED over any location on the body that contains implanted metal hardware including total joint replacements, rods, plates, screws, anchors or pins.

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