

3D SHIATSU NECK AND SHOULDER MASSAGER

Item No. 207232

User Guide

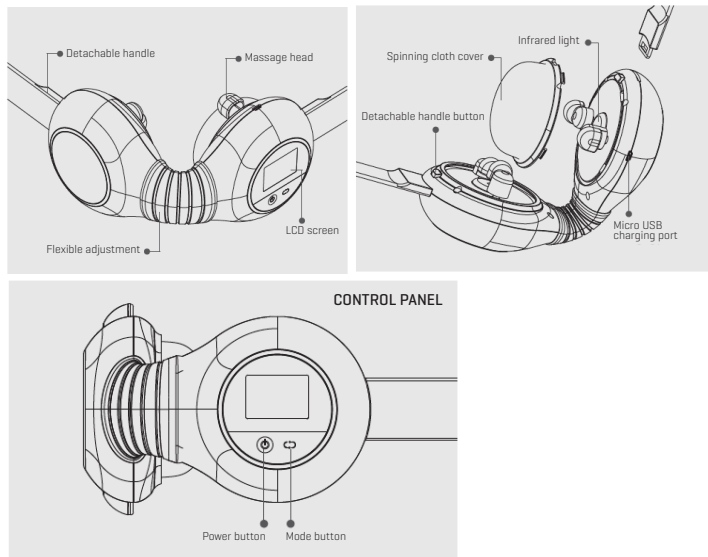


Thank you for purchasing the 3D Shiatsu Neck and Shoulder Massager.
Please take a moment to read this guide and store it for future reference.









FEATURES

- Flexible Shiatsu neck and shoulder massager
- Infrared technology
- Adjustable forward and reverse modes
- Four kneading levels
- LCD screen
- Detachable handles
- Removeable and washable cloth cover
- Timer (5 / 10 / 15 minutes)
- Runs on a rechargeable lithium battery
- Includes a USB charger


IDENTIFICATION OF PARTS

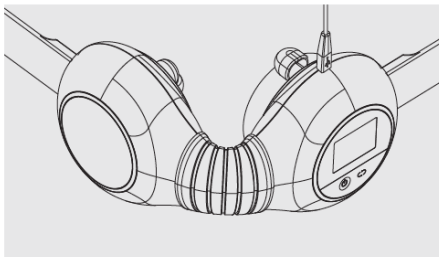


HOW TO USE

1. Before using the device, check and make sure the battery is fully charged. If the LCD displays blinking  the device needs to be charged.
2. Insert the USB end into the DC 5V charger and then insert the included micro USB plug into the charging port of the neck massager (only use the included USB charger provided when charging this device).
3. The LCD screen will show the battery charging status. The battery symbol will show a full grid when it is fully charged.
4. Press and hold the  button down for a few seconds to turn the device on. It will automatically enter massage Mode 1 running at low speed. The LCD screen will display the  symbol indicating it is in forward mode [choose from forward or reverse modes by pressing ].
5. The infrared light will turn on automatically when powered on. The device will turn off automatically after 15 minutes.
6. Press the  button to cycle through timer options [5, 10 or 15 minutes].
7. Press  to cycle through four massage modes:
 - Mode 1: Low speed in forward mode. The LCD screen will display Mode 1
 - Mode 2: High-speed operation in forward mode. The LCD screen will display as Mode 2
 - Mode 3: Runs for 1 minute in reverse and forward mode respectively on each side. The LCD screen will display Mode 3
 - Mode 4: Runs in forward mode on one side of the massager and runs in reverse mode on the other side. LCD screen will display Mode 4
8. Long press the  button to turn on/off the infrared heating function.
9. Power off: Press the  button for 1-2 seconds to shut the device off.

BATTERY USE

1. If the battery symbol  flashes on the LCD screen the battery is low. Use the included USB cable to charge the device.



2. It takes approximately 4 hours to fully charge. The battery symbol will show a full grid when fully charged.
3. The life span of the rechargeable battery is over 300 charges depending on usage.
4. When the device is not used for a long time, the life span will be shortened. Charge the device at least once a month.

ENVIRONMENTAL PROTECTION AND RECYCLING

- This product uses a lithium battery. Please dispose the old battery at a designated area according to your local regulations.

WARNINGS

1. Please read the manual carefully before using this product.
2. Make sure the massage head and the spinning cloth are intact before using.
3. Keep this product away from children.
4. Do not use if you have sensitive skin.
5. Do not use if you are pregnant, have heart disease, abnormal blood pressure, malignant tumors, cerebrovascular or acute diseases.
6. If you are sick or have abnormal skin during use, please stop using it immediately and consult your doctor.
7. Do not use while driving.
8. Do not use this device in areas with extreme heat/humidity, flammable areas or near areas with electromagnetic radiation.
9. Do not use if your neck has inflammation, bleeding, other symptoms of discomfort, or if surgery has been performed recently.
10. Do not use if massage heads are damaged.
11. If you have long hair tie it up away from the massager to avoid an accident while using.
12. Do not disassemble this device on your own. Contact customer service for assistance to avoid further damage.
13. If the device is used past its recommended time it may cause the device to overheat. Discontinue use if it starts to overheat and let the device cool down before using again.

MAINTENANCE AND STORAGE

- Use a dry soft cloth or a dry towel with a small amount of detergent to clean the device. **Note:** *Do not wash with water.*
- Do not use any steel wire mesh, iron brushes, sharp tools or harsh chemicals to clean.
- Store this device out of reach from children.
- Keep this device away from areas with direct sun exposure, extreme heat and humidity.
- Keep in a dry and well-ventilated area.

TROUBLE SHOOTING

PROBLEM	CAUSE	SOLUTION
The device will not turn on	The battery is low and needs to be charged	If the internal rechargeable battery is low, charge it using the USB cable
The device won't charge / the display screen doesn't show the battery indication	The USB cable isn't connected properly	Check and make sure the plugs on each end of the USB cable are not damaged
	The charger or power source may be damaged	Check and make sure the output of the charging power source is functioning properly
The device automatically shuts down after being powered on	The battery needs to be recharged	Fully charge the device

Note: *If the problem is still not resolved, contact Customer Service for assistance.*

SPECIFICATIONS

Name: 3D Shiatsu Neck and Shoulder Massager

Model number: 207232

Charging power supply: DC 5V/ 1A (micro USB)

Rated power: 7W

Lithium battery: DC 3.7V/2000mAh

Charging time: approximately 4 hours

Timer: 5 / 10 / 15 minutes

Package box size: 10 x 5.1 x 5.5 inches

Weight: approximately 1.5 lbs.

NORMAL WORKING CONDITIONS:

Ambient temperature: 41-104° F

Relative humidity: <80%

Atmospheric pressure: 86kPa-106kPa

WARRANTY/CUSTOMER SERVICE

This item from SharperImage.com includes a 1-year limited replacement warranty. If you have any questions not covered in this guide, please call our Customer Service department at 1 (877) 210-3449. Customer Service agents are available Monday through Friday, 9:00 a.m. to 6:00 p.m. ET.