

Manufactured by

LED Technologies, Inc. Largo, FL 33773 (800) 337-9565 | Made In China revivelighttherapy.com

# STAY CONNECTED

When you register your dpl® Flex Mitt at revivelighttherapy.com/warranty, you will be entered into our system to be eligible for exclusive offers, VIP discounts, new product previews, and the opportunity to earn free products through new product trials.

### LIMITED WARRANTY INFORMATION

Congratulations on your purchase. We value you as a client and strive for the highest-quality products to earn your satisfaction. Please use this as your reference for any customer service or warranty needs you may have. You must register your product within 30 days of purchase at www.revivelighttherapy.com for the warranty to be effective.

### WHAT IS COVERED BY THE LIMITED WARRANTY?

This limited warranty is effective only if the device is purchased and used in the United States. This 1-year limited warranty covers defects in materials and workmanship in your dpl® Flex Mitt, if you purchased it from an authorized partner or directly from the manufacturer (LED Technologies, Inc.). Your 1-year limited warranty is valid for you alone, the original purchaser, and cannot be transferred. If the product was a gift, you can ask the gift-giver to send a copy of the receipt to support@revivelighttherapy.com, or process the warranty claim on your behalf.

### WHAT ISN'T COVERED BY THE LIMITED WARRANTY?

This limited warranty does not cover damage, defects, or failure caused by abuse or misuse, improper care, impact or insertion of foreign objects, use with incorrect power adapter, or loss of device.

### HOW LONG DOES THE LIMITED WARRANTY LAST?

The limited warranty begins from the date of purchase and expires 1 year later. The warranty period is not extended if your device is replaced by LED Technologies, Inc. during the warranty period.

# WHAT WILL WE DO IF YOUR DEVICE IS DEFECTIVE?

If you discover a covered defect in your dpl® Flex Mitt system before the 1-year warranty period expires, contact Customer Service at 1 (800) 337-9565 for assistance. All limited warranty services must be authorized and performed by LED Technologies, Inc.

### WARRANTY LIMITATIONS AND DISCLAIMERS

This warranty gives you specific legal rights, and is in addition to your statutory rights. Your remedies for the breach of this limited warranty are limited solely to the repair and replacement of your device as set forth in this warranty statement. To the maximum extent permitted by applicable law, LED Technologies, Inc. disclaims all implied warranties. If applicable law does not permit the disclaimer of implied warranties, then the duration of implied warranties are hereby expressly limited to the duration of the express limited warranty set forth above.

To the maximum extent permitted by applicable law, in no event shall LED Technologies, Inc. be liable for any special, incidental, consequential, puntitive, or indirect damages based upon breach of warranty, breach of contract, negligence, strict product liability, tort or other legal theory, even if LED Technologies, Inc. is advised or aware that such damages might arise.

Such damages include, but are not limited to, loss of device, cost of any substitute equipment, the claims of third parties, or damage to properly. If the applicable law does not allow limits on warranties, or on remedies for breach in certain transactions, the limits in this paragraph and the disclaimer or exceptions from warranty may not apply. This limitation does not apply to claims for death or personal injury caused by a defect in the device or any other liability that cannot be excluded or limited by law. These warranty terms, conditions, and limitations allocate the risks of product failure between LED Technologies, Inc. and you, the purchaser of dpl® Flex Mitt system. This allocation is recognized by both parties and is reflected in the price of dpl® Flex Mitt. By using dpl® Flex Mitt, you acknowledge that you have read these terms, conditions, and limitations, understand them, and are bound by them.







#### **User Guide**

Includes important safety information. Read all instructions before using device.

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The dpl® Flex Mitt is intended for the relaxation of muscles, relief of muscle spasms, relief of minor muscle and joint aches, pain, and stiffness associated with arthritis, and increase of local blood circulation.

### SYSTEM INCLUDES

- dpl® Flex Mitt
- USB Power Adapter
- USB Power Cord
- User Guide



### PRODUCT REPRESENTATION

LED Technologies, Inc. is constantly improving its products with the latest technology. As a result, the actual product may differ from the product shown in images on the packaging and in this user guide.

# CONTRAINDICATIONS

- Do not use this device if your skin is light-sensitive or you are currently using medication that may cause skin sensitivity to light. Doing so may result in a photosensitive reaction.
- If unsure whether your medication causes sensitivity to light, confirm with your physician prior to using this device.
- Discontinue use immediately if you experience any sensitivity to using this device.

### WARNINGS

 Do not operate device where it could come into contact with water. Doing so could cause an electric shock or result in injury.

- Do not use the device if power adapter has fallen into water or is damaged in any way. Doing so could cause electric shock or result in injury. Please contact Customer Service at 1 (800) 337-9565 if power adapter has been damaged in any way.
- Stop using device immediately if you think it is defective. Using a damaged device could result in injury. Contact Customer Service at 1 (800) 337-9565.
- Do not bend or abuse the USB power cord as this can cause electrical shock and problems.
- Use only the supplied power adapter. Use of incorrect power adapter could damage the device. Contact Customer Service at 1 (800) 337-9565.
- Do not attempt to take the device or power adapter apart. Any modification or attempted service will void the warranty.
- Discontinue use and contact Customer Service if device overheats or becomes uncomfortably hot to your skin.
- Use only with UL/ETL listed extension cord or power strip.
- Do not exceed recommended treatment times or usage.

# **PRECAUTIONS**

- Always unplug power adapter from wall outlet when not in use.
- Do not use this device on infants or young children without physician approval.
- Do not shine the device lights directly into the eyes.
- This product contains neoprene. If you have or suspect you have allergies to neoprene, consult your Doctor prior to use.
- Contact your Doctor if you have any medical questions regarding use of this device.
- Contact your Doctor prior to using if you:
  - Are pregnant or suspect you may be pregnant.
  - Have suspicious or cancerous lesions.

# DISCLAIMER

This product is not intended to diagnose, cure, or prevent any disease. LED Technologies, Inc. makes no claims, representations, or warranties regarding the ability of this product to cure any physical, skin, or mental condition. A qualified health professional should be consulted with regard to any condition requiring medical attention.

# dpl® Flex Mitt

This is a light-emitting diode (LED) device that emits energy for use in pain relief, penetrating deep into the skin to ease and repair damaged tissue. The device delivers natural light energy in the Infrared and Red spectrum. The device treatment time is controlled by the operator. There are no user settings or adjustments.

### **DEVICE CHARGING INSTRUCTIONS**

- To charge device, insert USB charging cord into the rechargeable battery on the device, and into USB power adapter.
- 2. Plug power adapter into electrical outlet.
- Power indicator light on the rechargeable battery will turn solid when battery is fully charged (2-4 hours).

### LIGHT SENSITIVITY TEST

Test yourself for light sensitivity prior to initial treatment

- 1. Power on your device.
- 2. Place device on or within 1/4" of the skin on your forearm for three minutes.
- After 3 minutes, check the area. If area has turned red and redness lasts for more than 2 hours, your skin is light-sensitive.
- 4. Discontinue use and contact Customer Service.

### OPERATING INSTRUCTIONS

- Fully charge device (2-4 hours).
- 2. Unplug the device from power source.
- 3. Wash and dry hand prior to use.
- Insert hand into dpl<sup>®</sup> Flex Mitt.
- 5. Press the Power Button to start device.
- 6. Leave device over the treatment area for 15-20 minutes.
- 7. The device is equipped with an auto shut-off function at 20 minutes.
- 8. Press and hold the Power Button at any time prior to auto shut-off to stop device.
- Device may be used multiple times per day. Do not exceed 3 treatments per day per treatment area.

# MAINTENANCE & CLEANING

#### Maintenance:

- 1. This is a medical device. It is important to keep it clean
- 2. There are no user-serviceable parts in the device.
- 3. Device includes only an On/Off button. All settings are set at the factory.
- 4. Use only supplied power adapter.

### Cleaning:

- 1. Turn device off and unplug from any power source.
- Clean the LED lights with alcohol wipes or damp cloth.
- 3. Allow to dry completely before using.

### TROUBLESHOOTING

- System not turning on:
- Is the device fully charged?
- Is power button turned on?
- If device still doesn't turn on, call Customer Service at 1 (800) 337-9565.
- 2. Device is not charging:
- Is USB charging cord firmly inserted into device? (Does power indicator light turn on?)
- Try different USB power adapter to ensure it is working properly.
- Try different wall outlet to determine if there is power to the outlet.
- If device still does not charge, call Customer Service at 1 (800) 337-9565.
- 3. System shuts off abruptly prior to completion of 20-minute treatment:
- System is designed to shut off automatically after 20 minutes.
- System may shut off automatically after multiple repeated uses if the device exceeds desired temperature. Allow device to cool for several minutes and try again.
- If the device continues to shut off prior to 20 minutes, please contact Customer Service at 1 (800) 337-9565.
- 4. Some lights appear not to be on:
- The Infrared (IR) light spectrum is not visible to the human eye. These lights will look as if
  they are not on, but are operating properly. If Red lights are on, the device is operating as
  designed.

### TRAVELING WITH DEVICE OUTSIDE USA

Power adapter is designed for USA standard 120V power outlets. When traveling outside the USA, you will need to check the local power requirements and use the appropriate power adapter and/or converter.

# CUSTOMER SERVICE

You can reach Customer Service by calling 1 (800) 337-9565. Customer Service hours are 8am-4pm EST Monday-Thursday and 8am-3pm EST Friday. Customer Service can also be reached by email at support@revivelighttherapy.com.

### REPLACEMENT PARTS

The following list or damaged parts can be purchased as replacement items directly from LED Technologies, Inc. by calling Customer Service at 1 (800) 337-9565.

Power Adapter

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